



Dan Bourque

COLORADO SPRINGS POLICE DEPARTMENT



2013 ANNUAL REPORT



Bill Koerner



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POLICE DEPARTMENT
Peter Carey
Chief of Police

Honorable Mayor, Members of City Council, and Citizens of Colorado Springs:

With the closure of 2013, I would like to reflect back on key events from the year. CSPD was able to rise to each challenge through innovation and the dedication of our employees – sworn, civilian and volunteer.

CSPD started the year embarking on an unprecedented audit and review of the Patrol Bureau. The final report offered solutions and suggestions, some of which were implemented with no cost. One of these was the realignment of shift start times. Although unpopular, this maximized the deployment of patrol resources in order to better address call volume and work load.

After the Waldo Canyon Fire in 2012, few would have predicted that a similar tragedy would strike our community for a second year. On June 11, resources from CSPD responded to the Black Forest Fire. From lessons learned in the Waldo Canyon Fire, officers were split into teams staffing traffic control points and evacuations. Extensive emergency management training at all levels of the organization was important in providing assistance to the affected communities. While the fire swept back and forth across property in El Paso County, areas of northwest Colorado Springs were placed on evacuation and pre-evacuation status.

In the aftermath of the Waldo Canyon Fire the department started preplanning for potential flooding. The Flash Flood Response Team was created with members from the police, fire and street departments. These combined teams responded to stage for over 12 flooding events. Tragically, four citizens lost their lives to flooding. On September 11, major flooding occurred, not within the burn scar area but along Cheyenne Creek and in historical North Cheyenne Canyon. Plans and personnel were in place to address this natural disaster.

The Data Driven Approach to Crime and Traffic Safety (DDACTS) was piloted in the break-through strategy areas. This dynamic approach uses intelligence-based policing combined with community policing to focus on places instead of persons. One of the outgrowths of these efforts has been the Fountain and Chelton Partnership. The partnership is a non-profit whose purpose is to plan, coordinate, manage and encourage programs designed to improve living conditions, commerce and the atmosphere in the community.

The Training Academy was able to partner with the Central Mountain Training Foundation for the grant-funded purchase of a Firearms Training Simulator. The \$100,000 unit is housed at the CSPD Training Academy and can be used by over 40 partner agencies. This collaborative effort provides a decision-based training simulator with multiple lethal and less lethal platform options.

In 2013, the Community Advancing Public Safety (CAPS) volunteers dedicated approximately 71,000 service hours. There are over 600 volunteer members who assist in everything from fingerprinting to supporting emergency operations during flooding and fires. Currently 20% of the Community Service Officers at CSPD were once volunteers with the CAPS program.

Throughout the year I was impressed by the way our employees expressed the tenets of responsiveness, excellence and humility. One example is an officer who with his own money purchased food and a motel room for a stranded family with two small children near Christmas time when the City was experiencing below freezing temperatures. Each and every day the men and women of CSPD act as the guardians of our community. And each day I am awed by the level of service and care that is expressed as they carry out their duties at all levels of the organization.

Sincerely,


Peter Carey
Police Chief



"Safeguarding our Community as our Family"

705 South Nevada Avenue
Mailing Address: Post Office Box 2169 • Colorado Springs, Colorado 80901-2169





Steve Bach
Mayor



Dear Colorado Springs Police Department Employees

Thank you for your unflagging commitment in choosing to serve the City of Colorado Springs. In light of the challenges this past year, your sacrifices reflect devotion to the City as well as the splendor of our state.

You provided outstanding service shielding residents from flooding and mudslides after the Black Forest Fire, plus the continuation of the CAPS program to help our citizens protect themselves, their families, and their property.

In addition, there were many other noteworthy accomplishments in 2013 including the Patrol Staffing Study, crackdown on Human Trafficking, the trip to Afghanistan, and the continuing excellence of the Police Foundation of Colorado Springs.

Our beautiful city is ever changing. Disasters can happen quickly, and your ability to meet adversity head-on is something we can all be proud of. In this great City, your dedication and hard work are ever appreciated.

Sincerely,

Steve Bach
Mayor



Dear Colorado Springs Police Department Employees:

2013 proved to be another challenging year for you and the City. While the Colorado Springs community was still recovering from the Waldo Canyon Fire, the unimaginable happened — a fire in Black Forest. On June 11, 2013, you were once again called into action to assist with the most destructive fire in our state's history. And, if you weren't challenged enough by wildfires, September brought devastating flash floods to our state and community. For a second time, your service and dedication never wavered. And through these adversities, your resilience and commitment to one another and our community shone through.

2013 also proved to be a rewarding year — your continued community outreach and crime prevention classes helped citizens learn the necessary life skills for emergency situations and how to become more self-reliant and diligent about their personal security. And, your partnership with the Colorado Springs Fire Department, Christmas Unlimited and Teens with Promise, brought holiday joy to numerous youth over the age of 12 in our community — youth who are often forgotten. You also furthered your commitment to making the safety of our children a priority by working with the National Center for Missing & Exploited Children (NCMEC) to become a NCMEC 9-1-1 Call Center Partner.

These innovated programs and collaborative partnerships continue to keep Colorado Springs one of the nation's safest large cities.

On behalf of City Council, I want to tell you how much we all admire your professionalism and devotion during another difficult year. Your service to the community is commendable and will never be forgotten.

Respectfully,

Keith King,
City Council President

Police Foundation of Colorado Springs



About PFCS

Police Foundation of Colorado Springs is a non-profit organization dedicated to aiding the Colorado Springs Police Department. Through donations of funds and resources, the Foundation supports Colorado Springs police officers by promoting excellence within the department, and improving public safety for the City of Colorado Springs.

Police Foundation of Colorado Springs provides an important avenue for the private sector to come alongside the department and support its mission. Traditionally, police foundations support police departments with resources not available from their respective cities. As the major source of private support, police foundations share in the vision that communities are made safer and better places to live thanks to the hard work and dedication of police officers.

Mission

To build effective partnerships that support the Colorado Springs Police Department and our local community.

2013 Highlights

Police Foundation of Colorado Springs made a \$4,500 grant to the Colorado Springs Police Department to support one of the Department's Senior leaders to attend the **Senior Management Institute for Police** at Boston University.

Police Foundation of Colorado Springs hosted the **28th annual Medal of Valor Luncheon**, which was held on November 4, 2013 honored 128 brave CSPD officers and was attended by over 1,260 community members.

The **Chief Richard W. Myers Scholarship Fund** was established in 2011 representing Chief Myers' dedication to education and his belief in investing in the future of our children. In 2013, PFCS awarded four scholarships totaling \$3,000.

In a continuing effort to ensure that each officer has a **Medical Trauma Kit** in his/her possession, graduates of the 62nd Academy each received their kit upon graduating. Thank you to Penrose Hospital/Centura Health for their generosity.

2013 Financials

Revenue:

Individual Donations	\$ 11,961.73
Grants	\$ 34,136.16
Medal of Valor	\$111,114.31

Expenses:

Medal of Valor	\$108,665.04
Medical Trauma Kits	\$ 4,154.16
Misc.	\$ 2,799.82

Grants Distributed

CSPD	\$ 12,000.00
Scholarships (4)	\$ 3,000.00
City of Colo. Springs	\$ 30,000.00 (Variable Lighting Project)

Cash on Hand as of 12/31/13: \$144,085.04

www.pfcos.org

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Nicole Magic

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PIKES PEAK REGION PEACE OFFICERS' MEMORIAL



In June 2013, Lt. David Edmondson of the Specialized Enforcement Division was selected to oversee the Pikes Peak Region Peace Officers' Memorial (PPRPOM) Project. The goal of the PPRPOM is to design, fund, construct, and maintain a monument to the fallen officers of the Pikes Peak Region. Lt. Edmondson assisted with the PPRPOM Ball in June and coordinated the Valor Run 5K in October. In December, a concerted effort was made to change the direction and structure of the memorial and events surrounding the project.

Lt. Edmondson, along with a committee of ten volunteers, developed a plan to combine all four events of the memorial weekend (the memorial itself, an informal social event for the families of the fallen, the Valor Run, and the Ball). Another challenge identified was the possibility of moving the memorial from America the Beautiful Park to Memorial Park; and lastly, to gather the support of the entire region's seventeen agencies and apply for 501(c)(3) status. These identified challenges would become the goals of 2014 moving forward.



PATROL STAFFING STUDY

PATROL STAFFING STUDY

Through a competitive procurement process, CSPD selected Berkshire Advisors, Inc. to complete a comprehensive patrol staffing and deployment assessment. Included in the scope of assessment were the following areas:

- ◆ Patrol staffing and scheduling analysis (included officer, sergeant, Community Service Officer, and Communications Center personnel needs)
- ◆ Overtime assessment and recommendations for managing overtime
- ◆ Assessment of issues related to management, including the role of division commanders, number of patrol divisions, regionalization of Communications Center, and operational management recommendations
- ◆ Civilianization analysis

The study was based on Chief Carey's focus on responsive service. For the purposes of the study, this meant:

- ◆ Number of calls receiving an in-person response should be increased
- ◆ Officers need adequate time to provide good quality service while on a call
- ◆ Need enough capacity to provide services that are tailored to community needs
- ◆ Faster response times were built into the model
 - ◇ Communications Center call-taker should be available to handle a 911 call immediately 99% of the time and non-emergency calls should be answered within two minutes 90% of the time.
 - ◇ Patrol officer should be able to respond to highest priority calls within eight minutes 90% of the time.

The study showed the department's current response times are not fast enough and that its capacity to provide proactive policing services is low. The study made a number of

recommendations for improvement. As a result of the recommendations, the CSPD made adjustments to start times in 2014, requested and was given funding for Phase I of the staffing recommendations in the 2014 budget, and convened an internal committee to examine each recommendation in the report for implementation.

CHIEFS TRAVEL TO AFGHANISTAN

In December 2013, Chief Pete Carey, along with Deputy Chief Mark Smith, Fountain Police Chief Todd Evans and Commander Robert McDonald of the El Paso County Sheriff's Office traveled to Afghanistan to discuss law enforcement best practices with Afghan National Police (ANP) officials and U.S. Military Advisors.



areas of law enforcement leadership, training, and community policing. The group also had the chance to interact closely with members of the U.S. Military and see firsthand the results of the extensive training that our military has done with the ANP.



The culmination of the trip was a traditional Afghan "shura" (consultative council) with ANP officials and U.S. military members. Participants shared a meal and had a robust discussion centered on best practices and common challenges faced by law enforcement in both the United States and in Afghanistan. Our local law enforcement executives came away from the shura with much admiration for the bravery and commitment exhibited by the ANP leaders.



This fourteen day, first of its kind trip was at the invitation of the Commanding General of the Fourth Infantry Division, Major General Paul J. LaCamera. Major General LaCamera is currently serving as the commander of Regional Command South in Kandahar, Afghanistan.

During the trip, Chief Carey and the other local law enforcement executives had the unique opportunity to travel to several different ANP facilities and meet with numerous senior ANP officials. Discussions focused primarily in the



This trip was possible only because of the close working relationship between law enforcement agencies in the Pikes Peak Region and the military leadership at Fort Carson. It represented an amazing opportunity for a small group of local law enforcement leaders to support the incredibly difficult and dangerous work being done by the U.S. Military throughout Afghanistan. Chief Carey summed it up best by saying, "We were honored to be able to support the mission of our military partners from Fort Carson. It was a trip that none of us will ever forget."





COLORADO SPRINGS POLICE DEPARTMENT COMMAND STAFF



*Vince Niski
Deputy Chief
Operations Support*



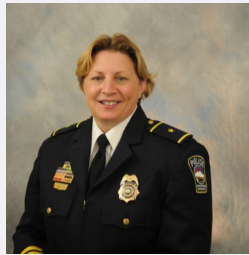
*Peter Carey
Chief of Police*



*Mark Smith
Deputy Chief
Patrol Operations*



*K. "Thor" Tellis
Commander
Metro Vice, Narcotics & Intelligence*



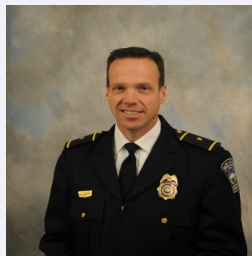
*Tish Olszewski
Commander
Investigations*



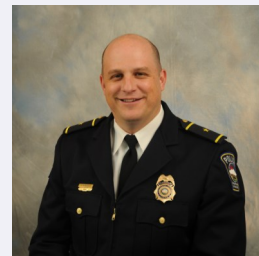
*Fletcher Howard
Commander
Stetson Hills*



*Sue Autry
Police Administrative Services Manager
Management Services*



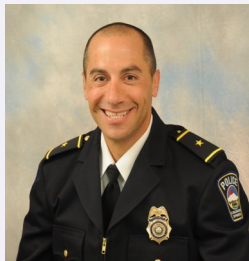
*Pat Rigdon
Commander
Gold Hill*



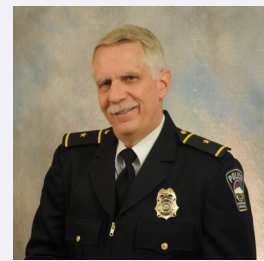
*Kirk Wilson
Commander
Sand Creek*



*Rafael Cintron
Commander
Falcon*



*Sean Mandel
Commander
Specialized Enforcement*



*Scott Whittington
Commander
Professional Standards*



PROFESSIONAL STANDARDS DIVISION

Commander Scott Whittington

TRAINING ACADEMY



- ◆ During the months of April, May, and June, the Training Academy facilitated the three-week International Association of Chiefs of Police Leading in Police Organizations (LPO) course. The course was attended by internal and external sworn and civilian supervisors.
- ◆ On April 25, the 61st Recruit Class graduated from the Training Academy. The class consisted of 32 CSPD recruits; and through a partnership with the University of Colorado at Colorado Springs (UCCS), CSPD also trained a police recruit for UCCS. This recruit graduated and subsequently became a sworn officer for UCCS.
- ◆ In June 2013, CSPD and the Central Mountain Training Foundation (CMTF) partnered together to obtain grant funding from Colorado Peace Officer Standards and Training in order to purchase a state of the art firearm training simulator. The new simulator greatly enhances decisional use of force training of recruit and sworn officers. As part of the partnership, CSPD provides the venue for other CMTF members to use the system.
- ◆ On June 14, the 4th Community Service Officer (CSO) class graduated from the Training Academy. The class consisted of 13 CSO recruits.
- ◆ As part of the ongoing training, the 2013 In-Service Program provided training to

sworn officers in the use of the Taser, the use of the PR-24 or expandable baton, the use of oleoresin capicum (O.C.) spray, defensive tactics, firearms, legal updates, decisional use of force training, and a practice Physical Abilities Test.



- ◆ The Training Academy also hosted a variety of elective courses for CSPD members. Several of the courses were also offered to other members of the law enforcement community. Some of the classes include: Police Training Officer Certification class, CMTF SWAT Command Decision-Making School, CMTF Reality-Based Instructors School, CMTF Interview and Interrogation Class, CMTF Sexual Assault Crimes Investigators Class, Basic Spanish for Law Enforcement Class, Ethics for Law Enforcement, First Line Supervisors School, and FBI Defensive Tactics Instructor School.
- ◆ On August 12, the training of the 62nd Recruit class began. The class consisted of 45 recruits scheduled to graduate in February 2014.



INTERNAL AFFAIRS UNIT

The Internal Affairs Unit is tasked with investigating serious complaints against the members of the police department, conducting background investigations on applicants, presenting Critical Incident Reviews to staff, monitoring the Early Intervention Program, and Inspecting Units within the department for compliance to policy. The unit consists of one lieutenant, three investigative sergeants, a Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation Manager, a Senior Public Communications Specialist, a Senior Office Specialist, a Community Relations Unit, and a Background Unit.

In 2013, the police department received 22 Level II (serious) complaints, compared to 17 in 2012 and 22 in 2011. The Level I (less serious) complaints in 2013 totaled 291, compared to 240 in 2012 and 241 in 2011.

The Internal Affairs Unit conducted two Critical Incident Reviews on incidences that occurred in 2012 and responded to one deadly force incident by police officers in 2013. The purpose of the Critical Incident Reviews is to examine critical incidents to determine if policy, training or equipment needs should be addressed. The District Attorney's Office reviewed the deadly force incident and determined it to be justified.

The Internal Affairs Unit is responsible for the Background Investigations for the CSPD. In 2013, 16 hourly investigators in the Background Unit completed 68 civilian background investigations, 940 sworn verifications, and 164 sworn backgrounds.

CSPD has established an Early Intervention Program (EIP) to monitor and identify trends before they become issues. The program monitors use of force, complaints, and traffic accidents. If a trend is identified, a review will be conducted to determine if any additional administrative action is warranted. In 2013, there were 35 officers that had EIP reviews initiated, one resulting in additional training.

In 2013, CSPD continued with a Mediation Program to resolve complaints from citizens

against employees. The department has contracted with a professional mediation firm to mediate less severe complaints involving communication concerns. The mediation is done at a neutral location and is facilitated by a professional mediator.

COMMUNITY RELATIONS UNIT

The Community Relations Unit engages the community and maintains open communication between various groups and the Chief of Police. The purpose of the unit is to identify crime and quality of life concerns and work together with the community to enhance public safety.

In 2013, the unit participated in numerous activities to advance public trust and awareness and address community issues such as:

- ◆ The Service Delivery Brochure was refreshed with an emphasis on the improvement of responsiveness through Community Service Officers (CSOs). Highly-trained civilians are now able to respond and take police reports for non-emergent calls for services, keeping sworn officers available for quicker response to higher-priority calls.
- ◆ Two 12-week Citizens' Academies were conducted that provided an in-depth overview of the CSPD. A record number of 63 citizens successfully completed the academy, resulting in several individuals joining the Community Advancing Public Safety (CAPS) program by volunteering with the department. Additionally, one citizen learned about the CSO program, applied, and was selected as a CSO.
- ◆ Awareness of contemporary public safety initiatives were discussed with community groups including homelessness, the public consumption of recreational marijuana, public safety cameras, and variable wattage LED lights.
- ◆ Officers Martin Herrera and Robert Wilson were the keynote speakers at the November 2013 Colorado Springs Latino Community Luncheon where they emphasized cultural awareness and discussed the importance of the CSPD's diversity representing the community it serves.



Officers Herrera and Wilson at the Latino Community Luncheon
(Photo by Christian Murdock, The Gazette)

- ◆ Twenty-five cadets graduated from the Cadet Academy, resulting in the largest Explorer Post in the State of Colorado with 48 members. Many of the ten cadets who attended the annual conference placed first and second in the scenario-based competitions. The CSPD is very active in Law Enforcement Explorers Post Advisors Association of Colorado (LEEPAAC). The cadets, officer advisors, and "Santa Claus" personally delivered gifts provided by the generous community to approximately 400 children, most of whom may not have received any Christmas gifts if it were not for the outreach of the CSPD Toy Drive.



Explorer Cadets, Officer Advisors and "Santa Claus" personally delivered Christmas gifts to local children.

The cadets provide service during several other special events each year including Mayor Bach's Spirit of the Springs, the Saint Patrick's Day Parade, Territory Days,

and the fall Balloon Classic. Cadets also act as role-players for scenarios with the Training Academy, Tactical Enforcement Unit, and the Patrol Bureau. Participation in these public service activities, together with two formal training sessions each month, provides real-world experience and professional law enforcement training. Cadets are mentored by police officer advisors in life skills, developing into responsible and productive individuals and future leaders who contribute positively to society. The CSPD Explorer Cadet Program has the largest number of cadet participants in the state, several of whom have become police officers and community service officers following their tenure.

- ◆ Training for CSPD members in providing services to persons who may have mental illness was requested by the Community Relations Unit and completed by the Training Academy. The training provides an overview of police personnel interacting with persons displaying characteristics of mental illness.
- ◆ Numerous presentations were provided to Fort Carson, Schriever AFB, Peterson AFB, and Air Force Academy personnel on safety matters such as traffic safety, DUIs, domestic violence, drug abuse, and personal safety. Officers Martin Herrera and Robert Wilson emphasize military family safety, particularly during deployment, reintegration into the community, and extended holiday leave times. These safety classes strive to engender an open and productive relationship with local military partners.



Community Relations Officers Martin Herrera and Robert Wilson engage military and community groups

- ◆ The Community Relations Unit coordinates quarterly meetings with Chief Carey, the executive staff and three community-based groups to discuss important issues and concerns. These groups are the Community Advisory Committee, the Faith-Based Group and the Southern Colorado Ministerial Union and consist of leaders who represent the diversity in our city. The unit coordinates the Citizens' Academy and speakers for the community and military on a variety of topics. Interactive communication is also used to educate the public about current topics to keep the community safe and help prevent crime. In 2013, the Community Relations officers participated in the following events:

- ◇ Worked with the Mayor's wife, Suzi Bach, to discuss how to better serve the homeless and mentally ill members in our community.
- ◇ Attended the annual Chinese New Year Festival.
- ◇ Attended District 11, Title VII, Native American Program Spring Education Health Fair.
- ◇ Presented Dating Safety – Personal safety classes to youth at the African American Youth Leadership Conference (AAYLC).
- ◇ Attended the Cinco de Mayo annual event.
- ◇ Attended the White Cane Training at The Colorado School for the Deaf and the Blind to help educate police officers on the proper way to assist visually-impaired members of the community.
- ◇ Presented as keynote speakers at the Latino Community Luncheon to help improve the diversity of the department.
- ◇ Provided safety presentations at several elementary schools, Boy Scout and Girl Scout troops, and church groups.

PLANNING, GRANTS & RESEARCH UNIT

Planning

The Planning, Grants & Research Unit conducts the workload analysis and prepares the staffing models for various sections within the police department. In 2013, the Community

Service Officer (CSO) program was expanded and a new staffing concept departing from “fixed” schedules was developed and tested. In this pilot staffing model, the flexible availability of part-time employees was used to better match the workload and increase responsiveness.

Staff from the Planning, Grants & Research Unit was very involved in the review, analysis and implementation of the recommendations of the Patrol Staffing Study. Several of the suggested changes, such as the modification of the patrol shift start times, were implemented during the annual shift pick. For the patrol shift pick, the staffing models that were used were based on the results of the Patrol Staffing Study.

In 2013, the unit coordinated efforts to develop a new CSPD Strategic Plan for 2014 through 2016 that aligns with the Mayor's goals to increase jobs, transform city government, and build community, and also reflects Chief Carey's vision for the department to focus on responsiveness, excellence, and humility.

The unit plans for state law changes through legislative analysis while the Colorado legislature is in session. There were a number of legislative changes in 2013 that required significant analysis and planning, including changes to firearms laws, drug law classification overhaul, reclassification of theft charges, and restrictions on cell phone pings.

Grants

During 2013, the Planning, Grants & Research Unit applied for 24 grants from local, state, and federal agencies. These grants resulted in over one million dollars in funding, allowing the department to purchase equipment, fund personnel, and implement programs that were not part of the department budget. The unit provided grant administration oversight of 30 grants (including multi-year grants) in 2013.

Grants support a number of important activities in the CSPD, including victim advocacy, DUI enforcement, Internet Crimes Against Children investigations, forensic analyses, seatbelt enforcement, and motor vehicle theft investigations.

Research

The Planning, Grants & Research Unit provides data analysis and research to help inform organizational decision-making. In 2013, the unit provided research support to a number of areas in the department, including the committee that recommended changes to the pursuit policy and the committee charged with implementation of the recommendations in the Patrol Staffing Study. The unit assisted with a number of survey research projects, including risk and liability survey, volunteer satisfaction survey, inspections surveys in several divisions, and citizen surveys in the downtown, westside, and southeast areas.



OPERATIONS SUPPORT BUREAU

Deputy Chief Vince Niski

The Operations Support Bureau is responsible for providing multiple police services to the citizens of Colorado Springs ranging from responding to local traffic complaints to investigating homicide cases. The Operations Support Bureau is also responsible for providing support to the Patrol Bureau by assisting on investigations, maintaining evidence, as well as executing search warrants, to name a few. The bureau is divided into four distinct divisions which provide the following comprehensive specialized and supportive services for the department:

- ◆ Conducting major criminal investigations
 - ◇ Homicides
 - ◇ Robberies
 - ◇ Sexual Assaults
 - ◇ Domestic Violence
 - ◇ Crimes Against Children
 - ◇ Financial Crimes
 - ◇ Missing Persons
 - ◇ Computer Forensics
- ◆ Provide for Victim Advocacy
- ◆ Participating in multi-agency task forces for criminal investigation purposes within an expanded jurisdiction
- ◆ Providing polygraph services
- ◆ Providing canine services
- ◆ Providing code enforcement as it relates to quality of life
- ◆ Responding to local traffic complaints
- ◆ Responding to situations requiring special weapons and/or tactics
- ◆ Providing crisis negotiation functions
- ◆ Planning and scheduling all police activities at special events
- ◆ Police Records and Identification services
- ◆ Providing financial services for the department
- ◆ Coordinating vehicle purchase and maintenance
- ◆ Processing and handling all property and evidence
- ◆ Developing and operating department information technology
- ◆ Coordinating efforts in narcotics and vice investigations

- ◆ Conducting analytical support for patrol operations
- ◆ Providing crime lab support

Organization: The Operations Support Bureau, commanded by a Deputy Chief of Police, is made up of the following:

- ◆ Investigations Division
- ◆ Management Services Division
- ◆ Metro Vice, Narcotics & Intelligence Division
- ◆ Specialized Enforcement Division



INVESTIGATIONS DIVISION

Commander Tish Olszewski

SPECIAL VICTIMS SECTION

The Special Victims Section is one of four sections within the Investigations Division. The section is commanded by a lieutenant and consists of two Crimes Against Children Units, Forensic Interview Unit, Crimes Against Elders Unit, Adult Sexual Assault Unit, Domestic Violence Unit, and Registered Sex Offender Unit. There are three sergeants, 23 detectives, four forensic interviewers, one civilian special investigator, and two office specialists assigned to the section. Additionally, the Special Victims Section is supported by Department of Human Services' caseworkers, a Silver Key employee, interns (criminal justice students), TESSA, and a variety of volunteers.

Crimes Against Children Units

Each of the two Crimes Against Children Units includes one sergeant and five detectives. In addition, four investigative specialists and two office specialists support the unit, with one of the office specialists assigned exclusively to work juvenile runaway and missing persons' reports and the other providing administrative support.

The detectives initiate and conduct follow-up investigations of cases involving felony sexual assault, incest, felony child abuse, homicide of young children, and other serious or sensitive offenses. They assemble and present completed investigations to the District Attorney's Office and participate in the prosecutorial phase of the investigations. They attend Child Protection Team meetings where they become involved directly in the placement of children. Additionally, the detectives work closely with the investigative specialists, who conduct interviews with child victims and witnesses of physical and sexual assault and abuse.

The Crimes Against Children Unit staff also interface and collaborate with the Department of Human Services, Probation, and hospital personnel, specifically the Sexual Assault Nurse Examiners. The two Crimes Against

Children Units responded to 119 immediate call-outs in 2013.



Detectives Fred Walker and Billy Ransom console a family during an infant death investigation

The office specialist assigned to runaways and missing persons is responsible for conducting follow-up investigation and research on all reports. The office specialist locates, verifies, and cancels reports as necessary and reports to a supervisor suspicious circumstances, medical/mental conditions and concerns, or if the runaway is endangered. The office specialist is also responsible for Colorado Bureau of Investigation validations on runaways and missing persons and completes supplemental reports on all cases investigated. There were 840 runaway cases reported during 2013.

Forensic Interview Unit

Detectives in the Crimes Against Children Units work closely with the four investigative specialists (specially trained forensic interviewers) in the Forensic Interview Unit who conduct interviews with child victims and witnesses of physical and sexual assault and abuse. The investigative specialists are also called upon to interview victims of elder abuse and victims with developmental disabilities. In addition to working with Crimes Against Children detectives, they also work with other units within the Special Victims and Violent Crimes Sections.

The investigative specialists primarily conduct child-led, fact-finding interviews with the goal of helping children relate their experiences accurately and completely. They typically conduct 50 to 80 recorded forensic interviews a month with victims and witnesses. The interviews are conducted in such a way as to minimize the trauma to the victim, maximize the quality of information while minimizing the contamination of the information, and maintain the integrity of the process.

In addition to conducting forensic interviews, the investigative specialists also supplement the investigative process by preparing written documents of their interviews, collecting evidence, and pre-screening both internal and outside agency referrals. They are called upon to testify in court as expert witnesses and perform a variety of other tasks critical to the criminal investigation.

Crimes Against Elders Unit

The Crimes Against Elders Unit is overseen by a sergeant and staffed by two detectives with support provided by an administrative office specialist. A Silver Key employee is housed part-time with the detectives and assists them with various aspects of their investigations and training. The focus of the unit is on investigating violent crimes perpetrated against victims aged 60 to 69 with a qualifying disability and all victims aged 70 or older. The Crimes Against Elders detectives investigate cases of criminal attempted murder, assaults in the first, second, and third degree, and sexual assaults.

The detectives assemble and present completed investigations to the District Attorney's Office for the filing of criminal charges and participate in the prosecutorial phase of the investigations. The detectives work with Adult Protective Services on Department of Human Services' referrals and criminal investigations, as well as collaborate with community partners for victim safety and offender accountability. They also conduct special investigations at the direction of the Bureau Deputy Chief. During 2013, 47 cases were investigated by the Crimes Against Elders detectives.

Adult Sexual Assault Unit

The Adult Sexual Assault Unit consists of a sergeant and four detectives with support provided by an administrative office specialist. The detectives conduct follow-up investigations of felony sexual assaults involving adult victims and teens aged 16 and over who are not victims of family-related sexual assaults. They investigate other serious or sensitive offenses as directed. They prepare and present completed investigations to the District Attorney's Office for filing of criminal charges and participate in the prosecutorial phase of investigations. They conduct special investigations at the direction of the Bureau Deputy Chief and work closely with community and department victim advocates.

The Adult Sexual Assault Unit investigated 301 sexual assault cases in 2013. Additionally, the unit responded to 15 immediate call-outs for violent sexual assaults during the year, as well as supported the Domestic Violence Unit detectives in responding to multiple attempted murder strangulation cases. The unit investigated 19 reported stranger sexual assault cases.



Detective Sergeant Steven Noblitt, Detective Nancy Gifford, Detective J. F. Somosky, and Detective Donny Baca arrive on scene to assist Officer Myron Douglas in the investigation of a reported stranger sexual assault, July 2013.



Detective Donny Baca conducts a field suspect interview during a criminal investigation of a reported stranger sexual assault, July 2013.



Detective Geri Pring and Crime Scene Technician Peter Quick conduct scene processing and evidence collection and analysis at an outdoor scene during the criminal investigation of a reported stranger sexual assault, August 2013.

Domestic Violence Unit

The Domestic Violence Unit is staffed by a sergeant and three detectives and supported by an administrative office specialist. A part-time civilian special investigator assists the Domestic Violence Unit. The detectives conduct follow-up investigations regarding felony crimes associated with domestic violence, including attempted murder, felony assault, kidnapping, sexual assault, and stalking. They assemble and present completed investigations to the District Attorney's Office for filing of criminal charges and participate in the prosecutorial phase of the investigations. In addition, they conduct special investigations at the direction of the Bureau Deputy Chief and collaborate with community partners for victim safety and offender accountability.

During 2013, approximately 270 cases were investigated by the Domestic Violence Unit detectives. The Domestic Violence team responded to 24 immediate call-outs and conducted investigations on many attempted murder cases and supported the Adult Sexual Assault Unit with multiple stranger sexual assault cases.

Registered Sex Offender Unit

The Registered Sex Offender Unit is responsible for monitoring and tracking offenders that reside within the city limits. The unit is staffed by two detectives that are tasked with monitoring more than 1,200 registered sex offenders in Colorado Springs.

The Registered Sex Offender Unit conducts compliance checks to verify the offender's correct address in order to comply with federal and state reporting requirements. The unit is supported by the School Resource Officer Unit/Sex Offender Team (two additional detectives who mainly conduct home visits). A total

of 1,489 home visits/address verifications were conducted in 2013.

The unit initiated 100 investigations in 2013 and obtained 37 felony and 25 misdemeanor arrest warrants for sex offenders who had failed to register. As a result of those warrants, 27 felony arrests and 21 misdemeanor arrests of non-compliant offenders were made.

The Registered Sex Offender Unit assists the U.S. Marshals Service in locating and tracking offenders that have absconded. The unit also provides assistance and resources to the 4th Judicial District Probation Department and the Department of Corrections Community Parole Officers.

VIOLENT CRIMES SECTION

The Violent Crimes Section is commanded by a lieutenant and consists of the Homicide Unit, Robbery Unit, Assault Unit, and Victim Advocacy Unit. Within these units are three sergeants, 22 detectives, a victim advocate coordinator, and three victim advocates. Three office specialists provide administrative assistance to the section and a cadre of approximately 30 volunteer advocates supports the Victim Advocacy Unit.

Homicide Unit

The CSPD Homicide Unit utilizes two separate homicide teams, each with one sergeant and five detectives. Additionally, within the unit are two detectives assigned to the Cold Case Homicide – Adult Missing Persons Unit.

The unit responded to 31 homicides in 2013, solving all but three. The unit maintains an exceptional clearance rate as exemplified by the 90% clearance rate in 2013. It is typical of the CSPD Homicide Unit to maintain a 90% or better clearance rate, significantly above the national average of approximately 55%.

There are many talented investigators assigned to the unit that all seek knowledge for the diverse types of investigations encountered. An example of the types of investigations typically worked is reflected in the response to the Clarion Hotel on March 15. Detectives

were responding to a male that had been shot in a room. As detectives processed the scene of the murder, there were many concerning discoveries for which the detectives needed to find answers. Items related to the use and/or distribution of narcotics, as well as several laptops and cellular phones were found in the room. Ultimately, detectives were left with an exhausting amount of follow-up since nothing in the room implicated a specific suspect. Multiple search warrants and interviews were completed. As with any narcotics-related murder, the potential suspect list can be very extensive. As more interviews were conducted, however, detectives were able to piece together information that narrowed down the suspect list. Through the use of technology, detectives were able to establish when the victim was most likely murdered and determine the most likely suspects. This required a tremendous amount of tedious investigative work.

Through extensive follow-up, three males were identified as the suspects in this murder. Two were determined to be in the Montrose jail and one was in Alamosa, Colorado. Detectives were able to get a confession from one of the suspects, which also implicated two suspects in the killing. All suspects were arrested.

The amount of investigative work conducted during these types of investigations is remarkable and spans from the highly technical to the basics of interviewing suspects and witnesses. As is typical, detectives solved a very complex murder with a relatively small amount of information to go on.

Robbery Unit

The Colorado Springs Police Department Robbery Unit is one of three investigative components that make up the Violent Crimes Section. The unit has expanded from two investigators and an analyst in 1998 to its current strength of six detectives, one sergeant and one full-time analyst. They are tasked with investigating over 500 robberies annually in Colorado Springs. The Robbery Unit is the primary investigating entity of all robberies within the city's jurisdiction. Team members operate as a combined high-level, specialized investigative unit and a street team.

The Robbery Unit employs basic methods such as surveillance, neighborhood canvassing, link analysis, interviewing of witnesses, and area saturation. As information is developed, investigators use more technologically-oriented methods, such as GPS tracking and video enhancement. When potential suspects are identified, court orders are obtained to gather more in-depth information on suspects. This helps by shedding more light on suspects' locations at given times, as well as who their associates might be.

One investigation that exemplifies the work done by the unit began during the week of January 13, 2013. A pattern of robberies emerged very quickly as the same apparent suspect committed four armed hold-up robberies over a five-day period of businesses on the north side of town. While the hold-ups were not conducted in what investigators would call a "professional manner," concern for public safety was high due to the robber's use of a semi-automatic weapon. In fact, during the first four hold-ups, the robber seemed almost bumbling in his behavior. During the robbery of one fast food restaurant, he left his car running in the drive-thru lane with the door open while he went inside to rob the employees.

On Friday of the same week, the Robbery Unit responded to an armed bank robbery at Academy Bank, 2835 Briargate Blvd. Based on the description of the suspect and his vehicle, investigators believed the suspect to be the same person responsible for the four business robberies.

On January 29, it was extremely cold and snowy when the Robbery Unit was notified of a bank robbery which had just occurred at 24 S. Weber Street, only six blocks from the Police Operations Center. It was apparent this would be the same suspect and he appeared to be fine-tuning his approach and tactics as he went along.

For the next week, detectives spent hundreds of hours developing and following up possible leads. Most notably it was surmised the suspect was probably a resident of the Rockrimmon area. Detectives were able to develop information on the suspect and his

vehicle, a gold Chevy Tahoe, however, were unable to develop probable cause for an arrest.

On February 5, the Tahoe was spotted outside a storage unit on Centennial Boulevard and the driver was on foot outside the car and he appeared to match the description of the suspect. When he drove north on Centennial, he was contacted by robbery detectives and found in possession of a loaded handgun. Detectives obtained search warrants for both residences in which he lived and for his rented mobile home. During the searches investigators recovered more than \$175,000 cash, determined to be the stolen cash from both of the recent bank robberies. The suspect was arrested and charged in six aggravated robberies. His plan was to go to Las Vegas the next day and gamble the stolen cash in hopes of turning a large profit.



In January 2013, the Robbery Unit worked a pattern robbery where five businesses and two banks were robbed during a two-week period. Detectives were able to place the suspect in custody and recover \$175,000 of the stolen money.

Assault Unit

The CSPD Assault Unit consists of four detectives that are supervised by one of the Homicide Unit sergeants. This unit continues to show its value to our agency and community. Detectives within the Assault Unit primarily investigate first and second degree assaults. These cases are fully investigated with each detective maintaining a typical case-load of well over 15 investigations at any given time. The investigations they have conducted

have solved assaults, leading to arrests of many of these violent offenders and preventing future assaults or homicides.

One investigation that exemplifies this is an incident on December 4 where officers were dispatched to Firefly Circle regarding a shooting call for service. The victim was reportedly injured, receiving an injury to the right side of his head, and it was unknown at that time if this was a gunshot wound.

The investigation revealed a road rage situation had occurred near the intersection of Firefly Circle and South Murray Boulevard where parties got into a verbal argument. The suspect pulled into the townhome community where he lived and near the area where the other vehicle stopped. After stopping, the suspect confronted the victim. The victim tried breaking contact with the suspect when the suspect ran up to him and tackled him and a physical fight ensued. When friends of the victim tried to intervene, the suspect pulled out a 9mm handgun and began waving it at the victims. The four victims reported they were scared and thought the suspect was going to shoot them. When one of the victims tried to grab the handgun, the suspect swung the gun at the victim and struck him on the head and the weapon discharged. Luckily, the victim was not struck by the round, but did sustain a cut to the right side of his head from being struck by the handgun.

Detectives with the Assault Unit began assisting patrol officers with the investigation and were able to determine the location of the suspect. He was apprehended soon after the incident and the handgun utilized in the crime was recovered. During a Mirandized interview with an Assault Unit detective, the suspect admitted to his actions during the incident indicating he did not mean to shoot the weapon. In situations like this, the Assault Unit detectives have proven their exceptional abilities to solve major assaults that might otherwise go unsolved.

Victim Advocacy Unit

The CSPD Victim Advocacy Unit is an integral part of the department's investigative response to crimes covered by the Victim Rights

Act. The unit consists of three full-time grant-funded advocates and a coordinator who is a full-time CSPD employee. Additionally, the Victim Advocacy Unit has an amazing cadre of approximately 30 volunteers, without whom the unit would not be able to provide the level of service that has been attained.

The unit continues to increase its services to the victims of our community and has consistently exceeded goals set for victims served. As an example, the total number of immediate responses for VALE (Victim Assistance and Law Enforcement) funded advocates was 184 in 2013, which is a 20.26% increase when compared to the 153 immediate responses provided by advocates in 2012. Victim advocates and volunteers, for both VALE and VOCA (Victims of Crime Act) grants, assisted approximately 5,455 crime victims in person, by telephone, or by mail during the year, far exceeding their grant goals.

Advocacy services include crisis counseling and support, referrals to community services, assistance with victim compensation applications, and personal victim advocacy. The level of dedication and commitment exhibited by all of the advocates is an example of that typically seen within the CSPD community.

In addition to the normal responsibilities, the advocates have become a vital piece of the response to human trafficking cases being investigated along the Front Range. These types of investigations are becoming more prevalent and quite often deal with juveniles being trafficked as part of a prostitution enterprise.

One such example of these cases occurred in September when patrol officers were dispatched to a runaway call for service regarding a 15-year old female. When officers arrived, they recovered the female and were informed by the parents that their daughter was being "pimped" by gang members in Colorado Springs and in Fort Collins. Through the investigation, it was revealed that the 15-year old had in fact been trafficked by known gang members and was subjected to at least 40 "dates" with adult males. The victim was also being given narcotics and alcohol by the

perpetrators. CSPD victim advocates successfully placed the victim in a residential treatment facility that focuses on the treatment and rehabilitation of sexually exploited girls. Arrests have been made in the investigation.

TECHNICAL INVESTIGATIONS SECTION

The Technical Investigations Section of the Investigations Division consists of four units: the Financial Crimes Unit, the Pawn Unit, the Internet Crimes Against Children Unit, and the Computer Forensics Unit. The section is commanded by a lieutenant and there are two sergeants, 10 detectives, an ICAC grant coordinator, and one office specialist assigned to the section. The section also benefits from the support of three civilian volunteers.

Financial Crimes Unit

The Financial Crimes Unit consists of five detectives and one sergeant and is responsible for investigating pattern and serial financial crimes throughout Colorado Springs. These crimes include identity theft, counterfeiting, check and credit card fraud, Internet and mail scams, and certain highly complicated theft and embezzlement cases. Financial cases often involve dozens or even hundreds of victims, as well as multiple suspects and sophisticated criminal networks that operate across multiple jurisdictions. The unit relies on two volunteers to help with data entry, tracking counterfeit bills, sending out victim letters, and other tasks associated with unit objectives.

Approximately 3,000 felony cases were referred to the Financial Crimes Unit during 2013. Each detective carried an active caseload of 95-100 cases for the year and there were 275 arrests by the unit. Additionally, 35 pattern crimes involving criminal organizations were investigated.

The Financial Crimes Unit routinely works with other units both inside and outside the department; and as a result, clears numerous cases that stem from crossover crimes such as burglaries, car break-ins, motor vehicle thefts, and mail thefts. These cases can

evolve into more violent crimes including homicides, felony assaults, robberies, and illegal drug distribution.

One particular case of interest transpired when detectives identified 23 mail theft reports that became identity theft investigations with a common link. Checks stolen from the victims' mailboxes were "washed" and then cashed for different amounts and payees than originally written. Once the check was "washed" of the payee name and amount, a new payee and amount were written. The suspects attempted to steal \$23,637.91 on checks that had been originally written for a total of \$12,316.31. This caused additional complications for the victims, some of whom were elderly, as their intended recipients had begun the collection process against the victims when payments were not received.

CSPD Financial Crimes detectives, with assistance from latent print examiners, patrol officers, the United States Postal Inspection Service, El Paso County Sheriff's Office, and Woodland Park Police Department identified two suspects. One search warrant and five arrest warrants were executed. During the search of one of the suspect's vehicles, a check "washing" lab was seized. One suspect received a four-year jail sentence and the second suspect pled guilty to the criminal offenses, but has yet to be sentenced.

Pawn Unit

The Pawn Unit, housed with the Financial Crimes Unit, has one detective with geographic responsibility for the entire city. This detective is responsible for completing pawnshop inspections and reviewing pawnshop transactions to ensure pawnshops are fulfilling their reporting requirements in compliance with municipal and state regulations. The Pawn Unit detective is also responsible for assisting with pawn cases in the county and additionally monitors precious metal dealers within the city. An office specialist and a volunteer assist the pawn detective with data entry and monitoring of the day-to-day pawn transactions.

In 2013, the pawn detective monitored 50 pawnshops and 45 precious metal dealers in the Pikes Peak Region. He investigated 41

pawn-related cases, wrote 22 arrest affidavits, recovered 36 stolen guns, and recovered \$35,244 of stolen property. Additionally, the detective made 352 contacts with pawnshops and precious metal dealers and completed 42 supplements relating to gun recoveries.

In October 2013, the Pawn Unit transitioned to using Leads Online as the pawn database. Initial feedback indicates this database will greatly improve the department's ability to track and recover stolen property that is pawned and increase the number of criminals arrested for pawning stolen property. As an additional benefit, Leads Online provides "Report It," a free, web-based inventory program for citizens to securely catalog photos, serial numbers, receipts, and other documentation to identify property for accurate crime reporting and recovery.

Internet Crimes Against Children Unit

The Internet Crimes Against Children Unit investigates the sexual exploitation of children via digital media. Staffed by two full-time detectives, the unit conducts criminal investigations and provides training and technical support for the Colorado Internet Crimes Against Children (ICAC) Task Force. These detectives are supervised by the ICAC sergeant, who also serves as the ICAC Task Force Commander for the State of Colorado.

The Colorado Springs Police Department is one of 61 nationwide ICAC Task Force lead agencies, and the ICAC Unit is partially funded with a federal grant provided by the Department of Justice, Office of Juvenile Justice/Delinquency Prevention. This grant funds a full-time ICAC detective and a full-time civilian grant coordinator, along with training and equipment for the ICAC detectives and the computer forensics detectives. The Colorado ICAC Task Force consists of 78 federal, state, and local law enforcement agencies around the state and is part of more than 3,000 agencies in the United States actively working to rescue children being exploited on the Internet. The Task Force also strives to educate citizens about Internet safety and made 819 presentations to 28,442 attendees in 2013.

The CSPD ICAC Unit conducted 88 investigations, resulting in 28 arrests in 2013. The Colorado ICAC Task Force accounted for 137 arrests and 952 investigations. Seven of these cases were taken to federal court, two of which were CSPD ICAC cases. Additionally, the ICAC Unit provided technical assistance 586 times to task force members.

In June 2013, the CSPD ICAC Unit served a search warrant at a home in the city following an investigation into possession of child pornography. Child pornography was found on a computer inside the home, but no one was home at the time of the search warrant. The suspect was later contacted, but retained an attorney and refused to speak with the detective. The suspect was not arrested at that time because the investigation had not yet determined probable cause for the possession.

While conducting a more thorough forensic examination of the computer at a later date, it was determined the suspect had not only possessed child pornography, but had also sexually assaulted a child in the home and produced child pornography by filming the crime. An arrest warrant and second search warrant were issued and served at the suspect's home; however, it appeared the suspect had moved out of the home and taken the child with him. Using excellent investigative skills, the ICAC detectives were able to locate the suspect in another state within hours. Local law enforcement was notified and the suspect was in custody before the end of the day, and the child was rescued from an abusive environment.

Computer Forensics Unit

The Computer Forensics Unit is part of the Internet Crimes Against Children Task Force and supports this initiative with forensic analysis and technical expertise. The unit is supervised by the ICAC sergeant and staffed by two full-time detectives and supports the police department by conducting forensic analysis on all types of digital media.

In 2013, the unit conducted 626 forensic analyses of digital media for criminal cases ranging from financial crimes to child pornography to homicides. This involved examining

computers, external hard drives, tablets, smartphones, video gaming units, and other devices that can store digital information.

In 2013, the ICAC Unit closed out the American Recovery and Reinvestment Act Grant that began in 2009. The CSPD was awarded \$675,991 over the five-year span. This money funded salaries, overtime for investigations, training, and equipment, including a mobile forensics lab that is used as a regional asset to more efficiently conduct computer forensics examinations in the field. This grant funding was instrumental in advancing the abilities of the CSPD Computer Forensics Unit in their fight against child pornography.

METRO CRIME LAB SECTION

The CSPD Metro Crime Lab is one of four sections within the Investigations Division and is staffed entirely by civilian personnel. The section is overseen by a supervisor and consists of the Crime Scene Unit, Chemistry Unit, DNA Unit, and Firearms Unit. The section is supported by an office specialist. The lab provides services to all of El Paso County and the City of Colorado Springs.

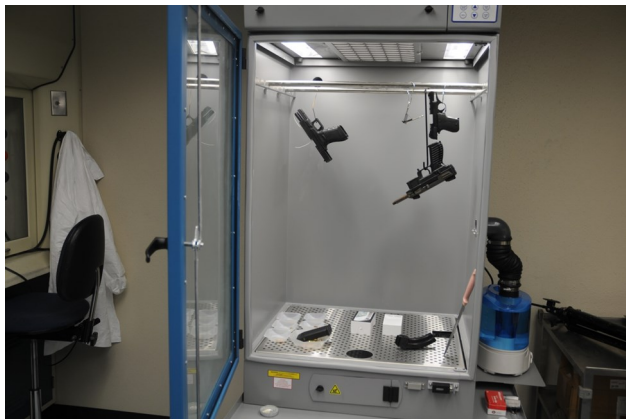


The Metro Crime Lab received a Federal Coverdell Grant for the purchase of a Laboratory Information Management System (LIMS) which will assist each forensic discipline in tracking evidence, maintaining chain of custody, prioritizing casework, customizing workflow, finalizing forensic analysis, and producing various reports. The system will eliminate redundant data entry, reduce administrative time, and produce a centralized, searchable database.

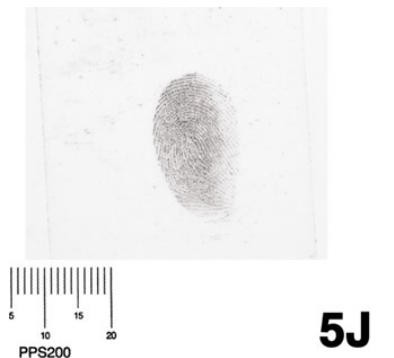
Crime Scene Unit

The Crime Scene Unit is staffed by six crime scene investigators (CSIs), two of which are senior CSIs and one of which is a criminalist employed by El Paso County and housed at CSPD. The crime scene investigators are responsible for processing major crime scenes for the Colorado Springs Police Department and the El Paso County Sheriff's Office. Processing of crime scenes includes such tasks as photographing, scanning, and diagramming the scene; locating, evaluating, preserving and collecting evidence; and compiling a report of their findings and actions. Additionally, the CSIs attend autopsies and conduct analysis of evidence and testify as expert witnesses in court.

In 2013, one of the senior CSIs worked as a latent fingerprint examiner on a part-time basis while remaining in the on-call rotation and was also responsible for many other duties. The improved quality of the AFIS system and the addition of community service officers (who are trained to obtain fingerprints at crime scenes) resulted in a demand that exceeded the staffing and a backlog of cases. This CSI will be a full-time fingerprint examiner in 2014.



Super Glue chamber to recover latent prints



Recovered
Fingerprint

Chemistry Unit

The Chemistry Unit is staffed by two senior forensic chemists who provide drug analysis for the Colorado Springs Police Department, El Paso County Sheriff's Office, and the Metro VNI Unit. In addition to common street drugs, the Chemistry Unit saw a large increase in designer drugs. The chemists are able to provide presumptive analysis of these substances in order to establish probable cause for officers. The chemists complete reports and testify as expert witnesses in court proceedings.

Pills submitted for
chemical analysis



The Chemistry Unit also sought national accreditation to ISO/IEC 17025 standards for forensic testing for the first time in 2013. The process and accompanying documentation is lengthy and rigorous, culminating in a two-day audit by FQS, a National Accreditation Board. The audit was conducted in November 2013 and the unit was recommended for the prestigious accreditation.

DNA Unit

The DNA Unit is staffed with two DNA analysts, one being the technical leader and the other the CODIS administrator. The DNA analysts examine and search evidence for possible biological samples and then process those samples in an attempt to develop a DNA profile. The analysts interpret the profiles and determine their eligibility for entry into CODIS where the results can be searched for matches. The DNA Unit is governed by strict FBI guidelines and is also audited and nationally accredited to ISO/IEC 17025 standards.



DNA Analyst
Sarah Foster

In 2013, the DNA Unit received a National Institute of Justice Grant for backlog reduction. This grant allows for the outsourcing of backlogged cases to outside labs with the ultimate goal of a timelier turnaround on cases and the ability to once again accept submissions for property crimes.

Firearms Unit

The Firearms Unit consists of a full-time firearms examiner and is supported by a senior forensic chemist who is also a trained firearms examiner. The unit performs examinations to include weapons functionality, serial number restoration, and bullet/cartridge/shell casing comparisons. The firearms examiner is also responsible for maintaining the department's firearms library – a collection of weapons of various types and calibers that is utilized as a reference source.



Shell casing for comparison

Additionally, firearms that come into the laboratory for analysis at the request of an officer are test-fired and those test-fires are submitted to CBI for NIBIN (National Integrated Ballistic Information Network) entry if the firearm is of a qualifying type and caliber. Entries are made into NIBIN in order to link cases where the same firearm has been used at different scenes, including those from different jurisdictions.



MANAGEMENT SERVICES DIVISION

Police Administrative Services Manager Sue Autry

COMMUNITY ADVANCING PUBLIC SAFETY (CAPS) VOLUNTEER PROGRAM

Launched in 2011, the CAPS volunteer program provides much-needed volunteer resources to the city's police and fire departments and the Office of Emergency Management. In 2013, over 600 volunteers served approximately 71,000 hours supporting staff in these public safety agencies.

Program highlights include the public safety cameras volunteer team who served over 1,000 hours supporting the department's Gold Hill Division, the volunteer Ambassadors who served over 700 hours supporting public safety initiatives in the downtown and west side retail areas, and the 5,700 volunteer hours served assisting the department's patrol bureau.

Volunteers are recognized for their dedicated and selfless efforts in a variety of ways, including Certificates of Excellence, Commander's Commendations, an annual appreciation event, and others.



Commander Pat Rigdon of the Gold Hill Division congratulating volunteer Bill Schwoebell for his unwavering support to the public safety camera system.

As a result of the significant expansion and creative use of volunteers, the CAPS program received an honorable mention by IACP in its selection for best law enforcement volunteer program in the country. The department is extremely proud of this achievement and is committed to additional program enhancements in the future.

FISCAL SERVICES

CSPD's Fiscal Services Section staff works closely with the city's Finance and Budget Offices to ensure taxpayer dollars are properly

managed. Following the city's established budget development guidelines and funding allocations, CSPD's Fiscal Services Section worked with CSPD command staff to develop an annual budget that allows the department to efficiently meet its organizational goals. This budget is then tracked closely throughout the year to ensure compliance with our contractual obligation to the community.

Development of the police department's annual budget is an ongoing process. Early each year the Mayor works closely with the police department to develop Breakthrough Strategies for the following year. Budget guidelines are then developed to support these goals. The process continues by preparing budget recommendations for all funding sources using a modified zero-based budgeting philosophy. The Mayor and his Executive Team then meet with the police department to discuss services provided, resources needed, and trends in key performance indicators. Once the Mayor's team has balanced the city's overall budget, it is presented to City Council in early October. A series of City Council budget work sessions, including an informational presentation by all departments, are conducted and open to all citizens. The City Council makes recommendation of final resource allocation and adopts the budget through the approval of appropriation ordinances in mid-December.

The Financial Services Section managed \$93 million in expenditures and contracts, tracked approximately 30 grants, and processed \$3.8 million in revenues collected for fines and fees during 2013.

HUMAN RESOURCES

The Human Resources (HR) Section is responsible for providing services to 919 full-time employees and 58 temporary employees. CSPD HR provides services such as employee relations, payroll, recruiting, selection, performance management, sworn promotional

processes, leave processing, policy interpretation, and civil service compliance. Some of the HR initiatives for 2013 included:

- ◆ Conducted the promotional processes for the ranks of sergeant, lieutenant and commander.
- ◆ Identified 46 plus two lateral recruits for the October 2013 Academy.
- ◆ Commenced recruitment for the April 2014 Academy and received over 1,700 applications.
- ◆ Hired 50 new civilian and temporary positions in 2013, including doubling the size of the Community Service Officer program.
- ◆ Rolled out the new CSPD Leadership Development Tool in December 2013 to provide feedback from line level employees and peers on the supervisory staff.
- ◆ Worked closely with City HR to communicate the results of the Compensation Study.
- ◆ Coordinated with the Training Academy to develop the mandatory PAT testing program.

The Court Liaison Unit saved the department over \$550,000 in work hours and court compensation costs by monitoring officer court appearance time through call-offs (on and off duty).

During 2013, the Total Compensation Study was completed and received both Mayoral and City Council approval. A project of this magnitude had not been completed by the city in close to fourteen years. All of the city's positions were market priced and then placed on the salary schedule. Employee classifications were reviewed to make sure they were correct and adjustments were given to employees to maintain internal equity. The study results correlate directly to the city's new Compensation Philosophy and achieve maximum community value per tax dollar spent. By compensating employees at the market average, the new plan reverses the long-standing and fiscally unsustainable philosophy of paying to a higher percentile.

In addition, both employee benefits and compensation practices were realigned to match this philosophy. While the city has a self-funded benefit plan, it realized significant

savings by marketing the medical plan and incorporating plan design feature that align with market data. Compensation practices were changed to mirror best practices in the market and changes were made to the Policies & Procedures Manual and approved by City Council. The city has a new Pay for Performance system where employee salary increases are tied to performance. Eligible employees will receive an increase for the first time since 2008.

INFORMATION SERVICES

The Police Technology Unit is responsible for evaluating and implementing technology improvements for the department in collaboration with the city IT Division. Evaluations include analysis for officer efficiency gains, officer safety, department process improvements, and better data to assist in decision-making. Many projects involve using data to assist in providing solutions to improve citizen safety. An example of this would be providing intersection accident data to the Traffic Engineering Department for evaluation for potential improvements to create safer commuting. Some of the projects relate more to internal process improvements for the business side of the department to help reduce costs.

A large project this year was the implementation of electronic citations. The Motor Unit spent time on a pilot deployment to verify the process and use of issuing tickets electronically. The process will be deployed throughout the rest of patrol in 2014. The value to citizens when stopped for traffic violations is reduced wait time for ticket processing. Part of our goal is to reduce redundancy in how data is gathered and eliminate paper where possible in order to continue reducing the costs of law enforcement and its business activities.

EVIDENCE UNIT

During 2013, the Evidence Unit received 69,320 new evidence and property items. Throughout 2013, the evidence technicians conducted approximately 103,416 trans-

actions. These transactions include, but are not limited to, items transferred to the Metro Crime Lab, Colorado Bureau of Investigations, officers/detectives, the District Attorney's Office, other outside law enforcement agencies, as well as the return of any of these items to storage.

The Evidence Unit prepared 24,047 items for disposition. Disposition includes the return of items to the rightful owner, destruction, donation/department use, and sale at public auction per City Code. Items auctioned through Colorado Springs Utilities resulted in \$33,724 revenue to the General Fund.

The Evidence Unit experienced the unprecedented hiring and training of five evidence technicians or fifty percent of the current authorized staffing, two of which were newly approved positions. The additional staffing allowed the Evidence Unit to extend office hours by three hours each day to provide extended customer support and to devote two technicians to full time disposition research.

Several 2013 legislative changes affected the Evidence Unit: HB 13-1020 required the testing of all previously untested sexual assault kits, HB 13-1229 changed the requirements to transfer firearms, HB 13-1224 prohibited large-capacity ammunition magazines, and SB 13-197 mandated the relinquishment of firearms in domestic violence cases. The ever-evolving legislation on marijuana also created multiple changes in the intake and handling of marijuana.

The Mayor and several City Council members toured the evidence facility and commented on the apparent lack of available space. An extensive audit conducted by the City Auditor's Office concluded the Evidence Unit would run out of space in critical storage areas (freezers and homicide storage) by 2015. In an effort to fend off this estimate, the Evidence Unit focused on training, strategic disposition, and handling processes during the latter part of 2013. Processes reviewed included freezer storage and alarms, evidence tracking system enhancements, firearm returns, sensitive item dispositions, and evidence discrepancy handling. Two technicians were also assigned primarily administrative duties, allowing

remaining staff to devote time to priority tasks.

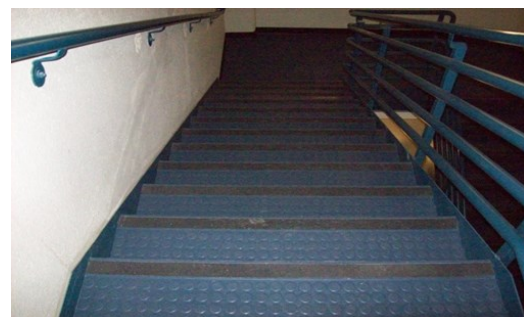
FACILITIES UNIT

The Facilities Unit is a small unit consisting of two maintenance technicians and one supervisor. For 2013, the unit received 1,253 maintenance work orders, 103 being high-priority repairs and 1,150 routine repairs. The unit closed out 1,132 work requests and the remaining requests carried over into 2014. At the beginning of 2013, the Stetson Hills Substation experienced a catastrophic failure of the uninterruptable power supply (UPS) system that required the unplanned replacement of this system and the back-up batteries.

A new janitorial contract was implemented in July to reduce cost and improve services, consolidating two former contracts into one master contract. The Police Operations Center benefited from several facilities upgrades to include a new EPDM rubber roof and rubber tread, slip-resistant carpet in all three stairwells. To improve the audio and video presentation capabilities within the POC Community Rooms, the two maintenance technicians installed high definition LED projectors, speakers, and an amplifier system.



POC EPDM Rubber Roof



POC Rubber Tread Stairwell

In another major repair undertaking, CSPD partnered with City Streets to repair deteriorated parking lot asphalt at the Stetson Hills, Gold Hill, Sand Creek, and Falcon Substations. City Streets also assisted CSPD by dredging the detention pond at the Impound Facility.

FLEET/SUPPLY UNIT

In 2013, City Council approved a supplemental budget to purchase 12 new Harley Davidson police motorcycles. The motorcycles are equipped with high-performance lighting options, increasing their visibility to the public and improving officer safety. The motorcycles were placed into service by the end of 2013.



Additional police vehicles were purchased in the latter part of 2012. Outfitting the vehicles with special equipment (decals, lights, sirens, etc.) continued into early 2013 due to the number of vehicles purchased and other priorities.



Supply began to establish the Quartermaster system in 2013. The Quartermaster will provide the department with a more effective means of managing the inventory of supplies and to track the fleet of vehicles entrusted to the police department. The process will be completed in the spring of 2014 and rolled out for implementation in the summer.

IMPOUND FACILITY

The Impound Facility experienced another busy year as the department continued to see an increase in impounded vehicles in all major categories (traffic, abandoned, evidentiary, etc.).



The Impound Facility experienced the loss of one experienced impound technician in February and one in May when they transferred to other CSPD units. Between February and April, two new impound technicians were hired and began training. The Impound Facility went live in November with a much needed upgrade to the Microsoft Dynamics Point of Sales System (POS) used to record customer transactions on vehicle claims and auction sales.



2013 Impound Unit Statistics:

Total number of vehicles impounded:	5,106 (increase of 900 compared to 2012)
Total number of vehicles released:	3,992 (increase of 802 compared to 2012)
Money received (tow fees, impound fees, storage):	\$776,694.
Money received (auction of titled vehicles):	\$518,328.
Money received (auction of non-titled vehicles):	\$187,856.
Money received (auction of bicycles):	\$1,200.
Money received (bidder/attendee registration):	\$4,799.
Total:	\$1,488,877.

RECORDS & IDENTIFICATION

The Records & Identification Section consists of 40 highly-trained office specialists and police fingerprint technicians dedicated to providing exceptional customer service to citizens and the law enforcement community. Supervisory and support staff consist of six supervisors, two temporary employees, and a records manager. The section is staffed 24 hours a day, seven days a week, to offer support and advice to both CSPD officers and regional law enforcement personnel.

In a cooperative and mutual cost saving partnership with the El Paso County Sheriff's Department, the Records & Identification Section provides staff to photograph and fingerprint all persons booked into the El Paso County Criminal Justice Center. This partnership has the added benefit of offering CSPD officers access to regional arrest information and criminal history information.

The section provides fingerprinting services to the public at the Police Operations Center six days a week from 7:00 a.m. to 5:00 p.m. To better meet the needs of citizens, fingerprinting is also offered one day a week at the Stetson Hills Substation. The section is fortunate to have a well-trained cadre of professional volunteers who willingly give their time to assist paid staff in providing fingerprint service to the public.

It is the responsibility of the Records & Identification Section to accurately process the information related to persons required to register as sex offenders. This registration data is used throughout the department by officers to ensure that the offenders are in compliance with the terms of their sentence. In 2013, the Records Section staff processed approximately 2,623 registrations.

In addition to the section's fingerprinting and registration duties, it is the official repository for all police-generated reports and information.

In 2013, the section expanded the use of the new state of the art Records Management Computer System from New World Systems. The new system replaced an obsolete legacy

application that was 25 years old and written in a computer language that is no longer supported. Areas expanded included the introduction of electronic E-citation and electronic traffic accident submission to the state.

Through the implementation and application of value stream improvement methodologies, 2013 saw the launch of several new initiatives to reduce costs, enhance service levels, and create workflow efficiencies. These include expanded fingerprint services, electronic release of reports and the initial deployment of an E-citation system to electronically process tickets.



METRO VICE, NARCOTICS & INTELLIGENCE DIVISION

Commander Thor Eells

The Metro Vice, Narcotics and Intelligence Division (Metro VNI) is a multi-agency law enforcement partnership involving the Colorado Springs Police Department, El Paso County Sheriff's Office, 4th Judicial District Attorney's Office, Teller County Sheriff's Office, Woodland Park Police Department, Fountain Police Department, the Drug Enforcement Administration, the Bureau of Alcohol, Tobacco and Firearms, the Federal Bureau of Investigation, and FBI Safe Streets. Metro VNI is also a member of the Rocky Mountain High Intensity Drug Trafficking Area, whose mission is to support the national drug control strategy of reducing drug use in this nation.

Metro VNI Street Teams and assigned Federal Task Forces conduct in-depth investigations of street level enforcement activity, major drug trafficking organizations, and gangs involved in drug trafficking and money laundering operations throughout El Paso and Teller Counties, including the sharing of criminal intelligence information with all federal, state and local law enforcement agencies. Street Teams are primarily responsible for general narcotics, vice and prostitution investigations throughout the 4th Judicial District. In 2013, Metro VNI Street Teams seized four pounds of heroin, nine pounds of methamphetamine, eight pounds of cocaine and over \$200,000 in U.S. currency.



Heroin, Powder Cocaine and Methamphetamine



Colored meth seizure

Drug Enforcement Administration (DEA) Task Force officers routinely work complex conspiracy narcotic investigations, as well as undercover investigations. These investigations often involve Title III investigations that require coordination with other federal, state and local law enforcement agencies. Much of this coordination requires the members to travel out of Colorado Springs and El Paso County.

Metro VNI experienced some significant challenges in 2013. Heroin made a comeback, striking hard at the high school aged population. Over the past decade, abuse of prescription drugs has continued to rise. Oxycodone and other opiate-based painkillers became a drug of choice. As these prescription painkillers became more expensive and harder to obtain, heroin was sought after as an alternative; it was readily available, cheap and highly addictive. Investigations revealed the existence of extensive networks of organized dealers associated with Mexican cartels. Heroin has become as popular, damaging, and available as methamphetamine and was often



Heroin



Heroin, Powder Cocaine and Methamphetamine

distributed through the same organized networks. Metro VNI successfully investigated several drug trafficking organization (DTO) cases resulting in significant seizures of

drugs and assets. Many cases were investigated jointly with the Drug Enforcement Agency, which led to higher-level disruptions of these DTOs. Detectives continue to work with various community groups to increase awareness and share factual information regarding opiate abuse.

During 2013, Task Force Officers (TFO) assigned to the Colorado Springs Resident Office (CSRO) DEA were involved in numerous state, local, and international drug investigations that resulted in the following cumulative statistics: arrests of 70 investigative targets, seizure of 30 firearms, and the seizure of over \$1.7 million in assets. In addition, the CSRO DEA seized the following approximate quantities of drugs:



Heroin	4 pounds
Cocaine	29.3 pounds
Marijuana	867 pounds
Methamphetamine	108 pounds
Hallucinogens	31 pounds
Marijuana Plants	2,187 plants



During 2013, Metro VNI saw a large increase in the distribution of the illegal drug known as "Spice." This is a very dangerous drug due to the unknown and numerous chemical substances that are utilized to produce the drug.



El Paso County saw numerous hospitalizations and at least one death attributed to the abuse of Spice.

The following cases are a few examples of the excellent results from the effort put forth by the investigative teams of Metro VNI:

- ♦ Early in 2013, the Strategic Information Center (StIC) began coordinating an investigation into a large scale fencing organization operating out of a storefront in Colorado Springs. The StIC facilitated numerous meetings and set up a Virtual Command Center in order to enhance communications between the various investigative entities. Detectives from the StIC conducted surveillance on the business and assisted in the identification of suspects. This raw information was presented to the analytical section and they were able to bring much of this to the level of solid intelligence. With the intelligence that was developed, it was decided that Colorado Organized Crime Control Act (COCCA) charges would be pursued. The working group for the case included StIC, VNI detectives, Property Crimes detectives, El Paso County Sheriff's Office (EPSO), Fountain PD, and the District Attorney's Office. Non-law enforcement entities were also involved, including Safeway, Home Depot, and Target. After arrest and search warrants were issued, a coordinated arrest was planned and successfully completed. At the conclusion

of the case, it was determined that this was the largest fencing operation dismantlement in Colorado State history.

- ◆ In March 2013, Colorado Springs Metro VNI detectives received information from a confidential source regarding a drug trafficking organization operating within El Paso County that was conducting illegal narcotic transactions, including the distribution of various amounts of cocaine in the Colorado Springs area. CSPD Metro VNI detectives started an investigation and conducted three hand-to-hand purchases that totaled 273.26 grams of cocaine. Throughout the investigation, detectives identified over 14 people directly and indirectly involved with the DTO. At the end of this three-month investigation, detectives arranged to purchase a kilogram of cocaine from the DTO. Subsequent to the operation, the distributor was arrested and found to be in possession of 926.8 grams of cocaine. Following the operation, the El Paso County SWAT team and VNI detectives executed a search warrant at a residence in unincorporated El Paso County resulting in the discovery of an additional 551.6 grams of cocaine, 322 grams of methamphetamine, and \$727 in U.S. currency.
- ◆ In early November 2013, Metro VNI detectives initiated an investigation into the sale of Spice in the Colorado Springs area. An undercover detective purchased 15.27 grams of "Sexy Monkey," "Joker," and "Sexy Zombie" brand Spice from a local business in Colorado Springs. The Spice that was purchased by the undercover detective was always kept behind the counter and was not accessible to the general public. A search warrant was executed at the business and approximately 15,498 grams of Spice valued at over \$46,000 was seized, along with over \$4,000 in cash. The source of the Spice that was sold at the business was from a larger supplier of Spice located in the Denver Metro area and also purchased online. Detectives from Metro VNI are also coordinating with the Colorado Attorney General's Office regarding the pursuit of civil penalties against the business.

- ◆ After the murder of Department of Corrections Director Tom Clements, information was developed that pointed to Colorado Springs as being the location for persons of interest in this investigation. The persons of interest were part of a prison gang known as the 211 Crew. StIC detectives worked in conjunction with the EPSO, FBI, and Colorado Information Analysis Center (CIAC) in order to locate the suspects. Through targeted surveillance and assistance from the FBI, two of the subjects were located and captured. An additional subject was identified and placed under surveillance; however, he turned himself in before being captured.

In response to a growing epidemic involving human trafficking, specifically in the commercial sex trade industry, the Colorado Springs Police Department established a human trafficking investigative team under the command of Metro VNI. Established in November 2013, the team recorded the rescue of five juvenile females from the commercial sex trade before the end of the year. Further investigation revealed that these girls and others are transported up and down the I-25 corridor, as well as to other states for business. Partnerships were developed with several non-governmental organizations to provide rehabilitative services to these victims. Additionally, the team has partnered with the FBI Innocence Lost Task Force, located in the Denver FBI office, in coordinating investigative efforts.



Gel caps containing Tetrahydrocannabinol (THC) powder with jars of marijuana and hash



THC-infused lollipops (edibles) that were being shipped out of state



SPECIALIZED ENFORCEMENT DIVISION

Commander Sean Mandel

The primary duties of the Specialized Enforcement Division are to support the Patrol Bureau, the Investigations Division, and the Metro VNI Division by enforcing traffic laws, investigating serious accidents, providing security to the Colorado Springs Airport, city buildings and the Municipal Courthouse, enhancing quality of life for the citizens of Colorado Springs and responding to high risk emergency situations.

The Specialized Enforcement Division (SED) consists of three sections: the Tactical Operations Section, the Protective Security Section, and the Patrol Support Section.

The Tactical Operations Section is made up of the Tactical Enforcement Unit, Canine (K-9) Unit, Colorado Springs Regional Explosives Unit, and Community Impact Team (COMMIT).

The Protective Security Section is home to Municipal Security Unit, Airport Police Unit, and Office of Emergency Management/Police Emergency Services.

The Patrol Support Section includes the Motorcycle Traffic Enforcement Unit, Major Accident Unit, Code Enforcement/Graffiti Removal Unit, Special Events, Extra Duty and Alarms, and the Parking Services Unit.

TACTICAL OPERATIONS SECTION

Tactical Enforcement Unit

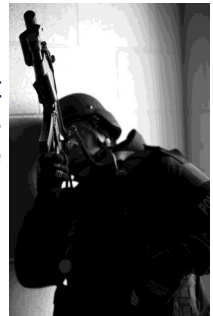


The Tactical Enforcement Unit (TEU) consists of a full-time 12-officer, one-supervisor team that is highly trained and equipped to handle most any high-risk situation.

In 2013, TEU deployed on 114 tactical operations that required their expertise, skills, and equipment. Seventy-four of the operations were high-risk search warrant executions or joint operations with narcotics detectives, major crimes investigators, FBI, DEA, and ATF agents and 22 were high-risk vehicle take-downs. The combined tactical operations resulted in:

- ◆ 106 felony and 22 misdemeanor arrests
- ◆ The seizure of over \$603,519 in narcotics
- ◆ The seizure of \$220,920 in property
- ◆ The seizure of \$75,563 in U.S. currency
- ◆ The seizure of 32 rifles and 35 handguns (estimated value of \$35,929.)

TEU also responded to 21 critical incident call-outs that consisted of situations such as barricaded suspects, hostage situations, or warrants where the level of danger prohibited officers from conducting typical warrant service.



When TEU is not involved in tactical operations, the assigned officers work the Fugitive Apprehension Detail and the Data-Driven Approaches to Crime and Traffic Safety (DDACTS) project where they made:

- ◆ 208 felony arrests
- ◆ 51 misdemeanor arrests

TEU officers also assist patrol officers in all patrol divisions with handling various calls for service. TEU provides training throughout the year, to include an annual SWAT-oriented school for other police agencies in the region, as well as a SWAT school to enhance the tactical abilities of CSPD patrol officers and detectives when responding to a critical incident. In addition, TEU has been instructing

Rapid Emergency Response to recruit officers at the Training Academy and various other units within the department, as well as providing other In-Service training. TEU officers also continue to provide an Advanced Sniper School, first introduced by the unit in 2011.



TEU is responsible for security at various high-profile events such as visits by dignitaries. TEU conducted five high-profile security details in 2013, including a detail for Prince Harry and a detail for the Chairman of The Joint Chiefs of Staff. The unit was also active in the community conducting building risk assessments for a number of city and private businesses, as well as assisting with setting up crisis plans to enhance the safety of the employees in these different businesses. TEU officers also interacted with the community through static equipment displays, as well as presentations throughout the year.

In early January 2013, a high-profile homicide occurred where two people were shot and killed in their own home when they interrupted a burglary in progress, resulting in an extensive manhunt for the suspect. TEU and COMMIT members worked around the clock in order to apprehend the suspect. Four days later, this dangerous criminal was located and apprehended without incident.

On June 11, members of the TEU responded to the Black Forest fire and conducted numerous evacuations during this historical event. TEU members risked their own lives in order to assist with the evacuation of residents of the Black Forest area.



In addition to handling routine SWAT-related call-outs, members of the TEU, together with members of the Canine Unit, Regional Explosives Unit, and COMMIT responded to pre-determined locations along creeks and rivers within the city during heavy precipitation over the Waldo Canyon burn area. These units were called out to assess flooding and keep citizens out of impacted areas.

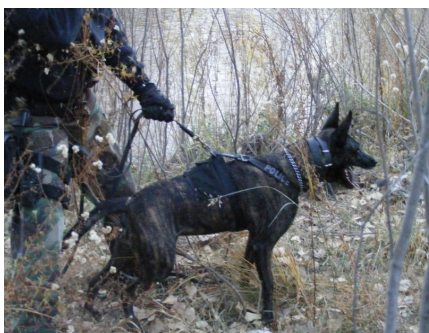
Canine (K-9) Unit



The CSPD's Canine Unit consists of one sergeant and nine officers with their canine partners.

The Canine Unit supports the patrol divisions, but is available to assist any element of the Police Department or other outside agencies. Special qualifications of canines are their sense of smell, night vision, sensitive hearing, and ability to serve as a deterrent to violence against officers. The canine teams are utilized for field searches, suspect tracks, article searches, handler protection, and building searches on a consistent basis. They also supplement the Tactical Enforcement Unit (SWAT team) by providing assistance on high-risk search warrant executions, barricaded suspects, and hostage situations. The canine teams are used for uncooperative suspect apprehension, to deter a suspect from attempting to escape, and are also utilized to assist the SWAT team in locating suspects who have secreted themselves within a structure. The Canine Unit was involved in all SWAT operations during 2013.

In 2013, the Canine Unit saw the retirement of four canines: Boris, Cole, Rudy, and Hunter.



Canine
Hunter

Canines Boris and Cole had to be retired due to serious medical issues; and unfortunately, both passed away as a result of cancer. Canines Rudy and Hunter were retired due to injury-related issues. They were replaced with Canines Heat and Petra and two canines yet to be selected from the vendor. Four of the canine teams are dual-purpose patrol and narcotics certified. Various sections within the department, as well as other local and federal law enforcement agencies, use CSPD's canine teams for special skills. Four of the new canines will be trained for patrol and narcotic detection.

2013 highlights of the Canine Unit:

- ◆ Answered 3,503 calls for service
- ◆ Conducted 109 building searches
- ◆ Conducted 125 field searches
- ◆ Conducted 48 scent detections
- ◆ 113 misdemeanor arrests
- ◆ 196 felony arrests
- ◆ 25 burglary arrests
- ◆ 21 robbery arrests
- ◆ 37 canine suspects located
- ◆ 12 canine contacts
- ◆ 28 recovered firearms
- ◆ 38 narcotic-related arrests
- ◆ \$25,100 in seized property/U.S. currency forfeiture
- ◆ \$1,236,261 worth of seized illegal narcotics
- ◆ 61 canine demonstrations

On June 11, members of the Canine Unit responded to the Black Forest fire to conduct numerous evacuations. While assisting Black Forest residents to evacuate, Canine Unit members risked their lives during the massive fire storm.

The summer of 2013 brought historic flooding to the area as heavy rains fell over the Waldo

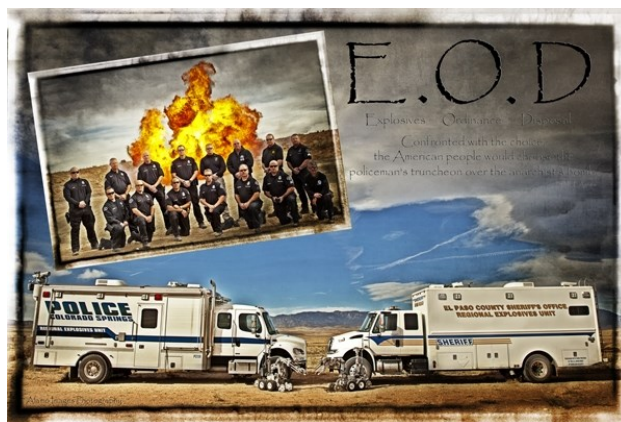
Canyon burn scar. Massive run-off resulted in severe flooding and debris spilling over into creek beds and making areas impassable. The Canine Unit responded to flood-prone areas when flooding was imminent or already occurring in order to keep citizens out of the danger zone. This flood response was in addition to the unit's regular workload.



Officer John Ford and Canine Heat

On November 10, four CSPD canine teams assisted the El Paso County Sheriff's Office with a fugitive manhunt. The suspect was wanted for killing two people and critically injuring a third person during two separate shootings in the Black Forest area. As a result of the four CSPD canine teams being deployed along with the CSPD Tactical Enforcement Unit, the suspect was apprehended without incident by CSPD personnel.

Colorado Springs Regional Explosives Unit



The Colorado Springs Regional Explosives Unit is an ancillary unit consisting of members from the Colorado Springs Police Department and the El Paso County Sheriff's Office. The

unit has 11 sworn personnel from the CSPD, including a supervising sergeant and one full-time officer. The El Paso County Sheriff's Office supports the unit with three part-time deputies. The unit is the primary responding bomb squad for Homeland Security in the South Central Region and encompasses five counties: Chaffee, El Paso, Lake, Park, and Teller, as well as the Colorado Springs Metropolitan area. However, due to the limited number of certified bomb squads within the State of Colorado, the Colorado Springs Regional Explosives Unit provides services to approximately 33 counties in the southern part of the state.



The Regional Explosives Unit bomb technicians maintain their certifications through the Federal Bureau of Investigation (FBI) Hazardous Device program. Due to the federal sequestration in 2013, many bomb squads around the nation were forced to decrease the size of their units. The Colorado Springs Regional Explosives Unit was able to provide the statistical data to support our unit maintaining its current number of technicians. In addition to this federal support, the Explosives Unit routinely receives grants for equipment and training.

In 2013, the Colorado Springs Regional Explosives Unit conducted 122 operational deployments (up from 95 in 2012), 90 in 2011, and 78 in 2010. These operations included:

- ◆ Improvised Explosive Devices (IEDs)
- ◆ Suspicious packages
- ◆ Pipe bombs
- ◆ Chemical bottle bombs
- ◆ Found explosives
- ◆ Recovered military ordnance
- ◆ Hoax devices
- ◆ Hazardous waste disposal from meth lab recoveries
- ◆ Support for the Colorado Springs Tactical Enforcement Unit and the El Paso County SWAT team
- ◆ VIP security details

In the wake of the Boston Marathon bombing,

the Explosives Unit was also very actively providing training for regional first responders, as well as private organizations and businesses.

The Explosives Unit continued to focus on training and mission response in the Pikes Peak and South Central Homeland Security Region (SCR) during 2013. Team members provided 39 different classes, presentations and displays throughout the calendar year. Classes included: bomb threat management to the Colorado School Resource Officer Convention, Initial Law Enforcement Response to Suicide Bombing Attacks, Weapons of Mass Destruction for first responders, and numerous law enforcement classes related to recognition of IEDs and IED response.



Members of the Regional Explosives Unit also assisted with flood response following heavy rains in the Waldo Canyon burn scar to keep citizens safe from potential flooding, in addition to handling routine explosive related calls.

The Regional Explosives Unit enjoys an outstanding reputation in the civilian EOD community due to the dedication of personnel from CSPD and EPSO. The unit continually strives to improve by utilizing cutting edge technology and new techniques while staying abreast of current tactics and techniques used by our adversaries.

The Explosives Unit also credits its success to its partnerships with a multitude of local, state and federal agencies, as well as the U.S. Military, that all collaborate to help the unit meet and exceed expectations and goals.

Community Impact Team (COMMIT)

During 2013, the Community Impact Team (COMMIT) continued its mission to proactively investigate and interdict gang related crime. The unit consists of one sergeant and six detectives. COMMIT continued to work in partnership with the FBI Safe Streets Task Force, the ATF Task Force, and the Drug Enforcement Administration (DEA) to enhance its ability to target local and regional criminal gang activity and subsequently pursue federal prosecution.



Several cases were considered and prosecuted by the U.S. Attorney's Office involving narcotic and firearms offenses committed by violent gang members. COMMIT routinely assists the Violent Crimes Unit with homicide and serious assault investigations. In 2013, COMMIT saw an increase of methamphetamine, firearms, and stolen vehicle related crimes. As a result, COMMIT detectives worked jointly with divisional detectives and the Motor Vehicle Theft Task Force in investigating these crime patterns. In early 2013, COMMIT detectives completed a large scale wiretap investigation with the DEA and FBI spanning multiple states in the U.S. and other countries.

Working in partnership with federal agencies, local agencies, as well as CSPD specialized units, several significant investigations occurred during 2013 targeting violent criminals and gang members and culminated in the dismantling of:

- ◆ Cocaine trafficking organizations
- ◆ Methamphetamine trafficking organizations
- ◆ Firearm criminal enterprises resulting in the seizure of 40 firearms
- ◆ \$242,925 in illegal narcotics seizures
- ◆ \$26,021 in U.S. currency seized
- ◆ 98 felony arrests
- ◆ 34 misdemeanor arrests

An important component of COMMIT's mission statement is education as well as prevention. COMMIT detectives conducted several presentations throughout the year for various community organizations regarding gang presence and activity within the City of Colorado Springs. These presentations provide a venue for information sharing and nurturing community partnerships to prevent gang recruitment and reduce gang crimes in the city. This includes COMMIT's ongoing relationship with Teen Court and partnerships with the military and its education into gang activity and recognition. COMMIT presented several gang awareness and activity classes to higher educational institutions, as well as to the CSPD's Training Academy.

A high-profile homicide occurred in early January 2013 involving two citizens who interrupted a burglary in progress at their home. Both victims were shot and killed, resulting in an extensive manhunt for the suspect. COMMIT detectives and the TEU worked day and night on a continuous basis to apprehend this dangerous criminal. The suspect was apprehended without incident four days later.

During the summer of 2013, members of COMMIT were called out numerous times to assess flooding in the Waldo Canyon burn area. Keeping the community safe from potential flooding was an additional responsibility placed upon the unit, together with handling routine gang-related investigations.



PROTECTIVE SECURITY SECTION

Municipal Security Unit

In 2013, City Administration made a decision to increase security and safety in the City Administration Building and City Hall. The goal was to provide training to all city civilian employees. Part of the improved security process included providing city employees with safety, security and awareness training. Members of the Municipal Security Unit were selected to coordinate and instruct the "Safeguarding America's Future" (SAF) training. Prior to instructing the course, officers met with Fountain Police Chief Todd Evans, who designed the SAF program, to develop a version of the SAF program that would be practical for city employees. Additionally, officers received tips from Chief Evans on how to make SAF training entertaining while being informative, valuable, and useful at the same time. Instructing a new program to a large group is extremely challenging and could have been overwhelming, but officers provided a great training environment and learning experience. Employees who attended received valuable safety and awareness tools that they can use both at work and at home. Municipal Security Officers presented this training to over 300 city employees over a very short period of time, which required detailed planning and coordination. Training was also provided to all CSPD civilian employees and will be given to all CSFD civilians in January 2014.

Airport Police Unit

The Airport Police Unit is a valued unit of the Colorado Springs Police Department's Special Enforcement Division. The mission of the Airport Police Unit is to carry out federally mandated law enforcement services at the Municipal Airport along with providing police services and ensuring a safe environment for the traveling public and the employees at the airport. The unit currently has nine regular CSPD Airport officers, three Explosives Detection Canine officers and one police sergeant. Because our Explosive Detection Canine teams are the only explosive detection teams in the region, they are an extremely valuable asset to the community.

Currently the CSPD Airport Unit officers conduct all the TSA-mandated personnel, random vehicle, and merchandise inspections for the airport.

Office of Emergency Management/ Police Emergency Services

CSPD recognizes the importance of preparedness, planning, and readiness for emergencies and has dedicated a full-time officer and a lieutenant to serve as the police liaisons to the Colorado Springs Office of Emergency Management (CSOEM). These positions are responsible for ensuring that department personnel receive the necessary training in the National Incident Management System (NIMS) and the Incident Command System (ICS), as well as many other training courses relative to emergency response.



In addition to overseeing emergency response training, our OEM personnel assist with the planning and execution of all disaster-related exercises. These exercises can range from a simple one-hour table top exercise to a multi-day, full-scale exercise. The exercises provide the department with the opportunity to test our planning and response capabilities while positively engaging the community and many of our partner agencies.

Our response to the Pikes Peak Region's recent disasters (Waldo Canyon Fire, Black

Forest Fire and the 2013 Flash Floods) were significantly more coordinated and timely because of the department's commitment to emergency planning and preparedness.

Because of the resources and flexibility of the units assigned to the SED, the division has taken the lead role in responding to major events such as the recent wildfires and flash floods. For the anticipation of flash flooding due to the Waldo Canyon Fire, SED constructed a Flash Flood Response Team, consisting of members of TEU, Canine, EOD and COMMIT, to monitor pre-identified high-risk areas. During the summer of 2013, the Flash Flood Response Team deployed numerous times during heavy downpours to monitor the water flow in creeks and culverts and to provide real time information to the Emergency Operations Center and the Incident Commander on the dangers and the state of the flooding. During deployments, the team made many contacts with citizens who were in danger because of high-rising, fast-moving water and assisted with their relocation. Because of the commitment of the SED Flash Flood Response Team, the CSPD was better prepared to respond and deal with another major weather-related event.

SED officers, in cooperation with the Office of Emergency Management and the Colorado Springs Fire Department, organized and planned two wildland fire evacuation drills for two Colorado Springs neighborhoods, Skyway and Broadmoor Bluffs, which are located in the wildland urban interface. Both drills were designed to test the participant's preparedness and ability to evacuate, as well as first responders evacuation plans.



More than 75 households took part in the Skyway Evacuation Drill and over 100 households participated in the Broadmoor Bluffs Evacuation Drill.



PATROL SUPPORT SECTION

Motorcycle Traffic Enforcement Unit

The Motorcycle Traffic Enforcement Unit's primary task revolves around traffic and traffic safety. The unit focuses on traffic safety through the four "Es" of traffic safety: Education, Engineering, Enforcement and Encouragement. The unit also assists the Patrol Bureau with priority calls for service and is often the first to respond to high-priority calls. There are currently 18 motor officers and two motor sergeants assigned to the unit. Of those officers, one is specially trained in Motor Carrier Enforcement and handles the majority of all commercial motor vehicle enforcement.





While the primary mission of the motor officers is traffic safety and enforcement, their overall mission has evolved. The Motor Unit has expanded its mission to include:

- ◆ Responding to calls for service and cover calls
- ◆ Criminal/traffic enforcement in identified hot spot areas (DDACTS)
- ◆ School zone traffic enforcement in priority locations
- ◆ Traffic enforcement in top 25 traffic crash locations
- ◆ Neighborhood traffic complaints
- ◆ Red light/stop sign violations
- ◆ Construction zone enforcement
- ◆ Seatbelt enforcement
- ◆ Speeding enforcement
- ◆ VIP and military escorts
 - ◇ President, Vice-President, Secretary of Defense, etc.
 - ◇ Large number of motorcade escorts during election years
 - ◇ Multiple returning troop and fallen soldier escorts
- ◆ Traffic/criminal enforcement in city parks
- ◆ Motor Carrier Enforcement and inspections
- ◆ Regular assistance with the Tactical Enforcement Unit and Metro VNI to limit the impact on patrol
- ◆ Major Accident Response Team Members
- ◆ Special Event support due to the motor officers' mobility and flexibility and considerable cost savings
- ◆ Support Protective Services with evacuation drills involving the wildland urban interface

Additionally, the Motorcycle Enforcement Unit was also an integral part of the police department's SED Flood Response Team and the Black Forest Fire Response Team.



Major Accident Unit

The Major Accident Unit (MAU) is staffed by three detectives trained in accident investigation and reconstruction. These detectives are supported by officers who volunteer to be part of a major accident call-out team. Each MAU detective's call-out team is staffed with three or four officers from patrol. The unit is responsible for the investigation into all traffic accidents resulting in a fatality or serious bodily injury that would lead to the filing of felony charges. During 2013, the unit investigated 32 accidents, accounting for 35 deaths on city streets, and filed 76 cases with the District Attorney's Office.

Code Enforcement/Graffiti Removal Unit

The Code Enforcement Unit is comprised of one administrator, two senior code officers, eight code enforcement officers, four graffiti removal specialists and two office assistants. The unit is responsible for addressing code violations and land use issues for the almost 200 square miles of the city, a daunting task for a unit this size. During the summer months, the unit received help from Community Service Officers (CSOs) in addressing the overwhelming number of weed complaints the unit receives every year.

The Code Enforcement Unit received 20,453 calls during the year and spent over 2,500 hours on quality of life issues.

The four-person Graffiti Removal Team responds to calls for service or initiates action to address urban blight throughout the community. The team addresses graffiti issues on city property and works with private property owners when possible.



The team conducts cleanup efforts, i.e., mowing, trash and debris removal throughout the city. The unit completed almost \$100,000 worth of billable services to bring private property up to code standards. During 2013, the Graffiti Removal Team abated 15,327 graffiti tags at 4,448 locations throughout the city, spent 1,796 hours on quality of life projects, cleared 2,479 illegal dump sites, mowed 8.5 miles of right of ways on major corridors, and mowed 12.35 acres of land.

Special Events, Extra Duty, and Alarms

The Special Events supervisor is responsible for reviewing all Special Event applications and developing and coordinating the police department's response and involvement in all special events. During 2013, the CSPD participated in 70 special events. The Special Events supervisor was also tasked with setting up the Black Forest Fire Security Detail sign-up procedures.

In addition to overseeing the department's response in Special Events, the Special Events Supervisor has oversight of the Major Accident Unit, Extra Duty Program Coordinator, Alarms Program Administrator, Parking Services, and the Handicapped Enforcement Volunteers. In 2013, Parking Services issued 33,432 summonses for meter overtime

violations. The Handicapped Enforcement Volunteers issued 1,749 summonses for handicapped parking violations.

The Extra Duty Program Coordinator position was altered in 2013 by removing the responsibility to monitor the Alarms Program. This allowed the Extra Duty Coordinator more time to effectively manage the program. In the last quarter of 2013, a benchmark analysis of extra duty pay scales and practices was completed; and as a result, a couple of changes were recommended. Those changes included a flat rate for all extra duty assignments, with the exception of those required to be at the overtime rate by FLSA rules. These changes allow companies to better plan and manage their security budgets and will be implemented on January 1, 2014.

In 2013, the Alarms Administrator position was split from the Extra Duty Program and moved from Financial Services to Patrol Support under the Special Events Supervisor. A new Alarms Administrator was hired in March 2013. By splitting this position from the Extra Duty Program, the administrator can better manage the program, identify issues with the program, and concentrate on addressing false alarms. Because of the issues being identified, a review of the Alarms Program, with input from all stakeholders, will be conducted in early 2014.

Parking Services Unit

The CPSPD Parking Services Unit is comprised of three full-time parking enforcement officers whose main function is to monitor metered parking in downtown Colorado Springs and along West Colorado Avenue in Old Colorado City. The CSPD also has 15 volunteer handicapped parking enforcement officers who provide the majority of the handicapped parking enforcement for the city.

In 2013, the three full-time parking enforcement officers issued 33,432 summonses, an average of over 10,000 for each officer. In addition to their normal duties, the officers play a role in the success of parades, concerts, and other special events held in downtown Colorado Springs.

Our passionate handicapped parking enforcement officers volunteered over 1,000 hours to handicapped parking enforcement in 2013. These 15 dedicated volunteers wrote a combined 1,749 violations and issued 482 warnings. The handicapped parking enforcement officers provide a tremendous service to our community and their commitment does not go unnoticed.

2013 FLOODS

In June 2012, the City of Colorado Springs was devastated by one of the most destructive fires in the history of the United States, The Waldo Canyon Fire (WCF). Not only did the WCF damage or destroy 347 homes and take the lives of two Colorado Springs residents, the fire completely changed the landscape of the northwest Colorado Springs foothills. Because of the damage to the forest and terrain, the neighborhoods located near the Waldo Canyon burn scar and other affected areas of the city were left to face flash flooding (with dangerous debris flow) over the next several years.



Prior to the 2013 flash flood season, members from the department collaborated with personnel from numerous city agencies, community leaders, and our law enforcement partners in the Pikes Peak Region to develop a comprehensive flash flood plan in the areas surrounding the WCF burn scar. One result from this endeavor was the development of the Specialized Enforcement Flash Flood Team (SEDDFT). The SEDDFT was comprised of over 50 officers from the Specialized Enforcement Division. From May through September the SEDDFT deployed over a dozen times to monitor water flow in pre-identified higher risk creeks and culverts, perform relocations, and make crucial notification to citizens who were in the path of the dangerous fast-moving debris-filled water. During several of the deployments, the SEDDFT was assisted by patrol officers from all patrol divisions with traffic control and flash flood patrols. On numerous occasions the heavy rains resulted in the closure of Highway 24 and the SEDDFT and CSPD patrol officers assisted Colorado State troopers, El Paso County Sheriff deputies and Manitou Springs patrol officers with traffic management along the Highway 24 corridor.

Fortunately, the flooding near most of the area surrounding the burn scar resulted in minimal

damage. Unexpectedly, the flooding caused severe damage to several homes and city property along Cheyenne Creek and to the historic Seven Falls. The destruction was so devastating that the city declared the area a disaster area and FEMA responded to assist with the recovery, which is still ongoing. The flash flooding also impacted the east side of Colorado Springs. During one of the heaviest and fastest downpours, I-25 was shut down, as well as several other busy city streets. For several hours, patrol officers worked diligently to manage traffic and rescue stranded motorists. Throughout the summer months, officers teamed with Colorado Springs firefighters, employees from numerous city departments and our law enforcement partners to plan for, respond to, and recover from the destructive floods.

The threat of flash floods is not new to Colorado Springs, but the debris-filled type flooding was, which presented a significant challenge to the department. The recent disasters have proven to be extremely dangerous. Tragically four lives were lost during the 2013 flooding season.

BLACK FOREST FIRE

While the Colorado Springs community was still recovering from the Waldo Canyon Fire (WCF), the unimaginable happened again. On June 11, 2013 a fire ignited in the Black Forest, located just north of the city limits of Colorado Springs and home to many members of the CSPD family. Because the weather conditions on that day were eerily similar to the conditions the day the WCF devastated the Mountain Shadows neighborhood, the Black Forest Fire (BFF) erupted into a scorching and fast-moving fire.



Within an hour after the BFF was first reported, CSPD officers were dispatched to the area and began assisting with traffic control and evacuations. Officers worked in very difficult conditions with heavy smoke, gusting winds and extremely erratic fire behavior.



As the fire continued to grow, more officers responded to help with traffic control and evacuations. CSPD established an Incident Command Post (ICP) and the Office of Emergency Management mobilized the Emergency Operations Center (EOC). Several members of the department responded to both the ICP and the EOC to oversee operations, coordinate assistance and provide support to the officers and firefighters actively engaged in the fire operations, evacuations, security, and traffic control.



Due to the Black Forest topography and the extreme weather conditions, the BFF was not contained for several days. On the second day of the fire, voluntary evacuations were put in place for homes located in the city between I25 and Highway 83 north of Old Ranch Road. On June 13, the third day of the fire, the Flying Horse neighborhood was placed under mandatory evacuation status. Because of the detailed planning, the evacuation and reentry of the Flying Horse neighborhood was without any major issues.



From the start of the BFF and until it was nearly completely contained, CSPD employees worked tirelessly around the clock providing roving patrols, traffic control, incident command, security, and countless other duties to ensure that the Black Forest community and the surrounding areas had the support and assistance they deserved, even though the majority of the impact of the fire was outside the Colorado Springs city limits.

The numbers of homes destroyed in the BFF totaled 486, surpassing the amount of homes burned in the WCF. Regrettably a number of those were the homes of CSPD and city employees. Tragically, two lives were lost in the fire. As was the case in the WCF, the BFF was determined to be human-caused; and to date, neither investigation has yielded a responsible party.





PATROL OPERATIONS BUREAU

Deputy Chief Mark Smith

The Patrol Operations Bureau provides all of the basic police services to the citizens of Colorado Springs. To better serve the citizens there are four geographically distinct patrol divisions: the Falcon Division serving the northwestern portion of the city; the Gold Hill Division serving the southwestern portion of the city; the Sand Creek Division serving the southeastern portion of the city; and the Stetson Hills Division serving the northeastern portion of the city. In addition to the four divisions, the Patrol Operations Bureau also includes the Communications Center, which handles all incoming calls for service and the dispatching of officers. Patrol Services include, but are not limited to, the following:

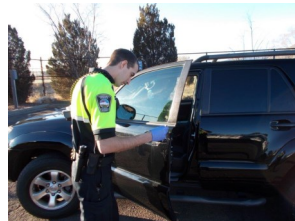
- ♦ Patrolling city streets while responding to emergency calls and taking care of other police service needs.
- ♦ Addressing traffic safety concerns through education, enforcement, encouragement, and engineering issues.
- ♦ Providing crime prevention programs to include safety assessments, public awareness presentations, and Neighborhood Watch.
- ♦ Division detectives conduct investigations involving persons and property crimes.
- ♦ Citizen Advisory Committee members work with police personnel to address community concerns.

In addition to basic police services, the Patrol Operations Bureau is home to several unique units and programs within the Police Department that provide services throughout the city, to include:

- ♦ The School Resource Officer (SRO) Unit, which consists of 14 officers. Each officer is assigned to a local high school and works closely with the school administration, parents, and students to provide a safe and productive learning environment.

- ♦ The Homeless Outreach Team (HOT), which consists of four officers. These officers work closely with local service providers to contact the homeless with services. They actively look for ways to help with obtaining permanent housing, obtaining health care services, reuniting with relatives, and other basic human needs.
- ♦ The Community Service Officer (CSO) Program, which consists of non-sworn, unarmed civilian employees who handle a variety of police related calls for service. Examples of their duties include initiating police reports, providing traffic control at accident scenes, tagging and towing abandoned vehicles, as well as many other duties. The CSO program has been very successful in providing responsive, personal service to crime victims.

Community Service Officers



- ♦ The DUI Unit, which includes eight officers that are dedicated to the enforcement of DUI laws and the apprehension of impaired drivers who represent a considerable traffic safety risk to the citizens of Colorado Springs.
- ♦ The Crime Prevention Unit, which consists of four crime prevention officers who are each assigned to a patrol division. Their primary goal is to mobilize agency and community resources to create a safer and

healthier environment in the community and increases the quality of life of the citizens. They are also responsible for development and improvement of community crime prevention programs such as the Neighborhood Watch program, the Business Watch Program, and the Crime Free Multi-Housing Program.

- ◆ The GangNet Unit consists of sergeants and officers from all four patrol divisions. The officers and sergeants involved attend monthly meetings to share information and coordinate potential GangNet deployments to address suspected gang activity. In 2013, GangNet deployed 11 times throughout the year. Those deployments included a warrant sweep for wanted gang members, deployments to assist patrol with concerts attracting gang activity and deployments to conduct random gang contacts and develop intelligence on gang activity.

- ◆ The Crime Free Multi-Housing Program (CFMH) is a state of the art, crime prevention program designed to reduce crime, drugs and gangs in apartment communities. This program was successfully developed at the Mesa, Arizona Police Department in 1992. The International Crime Free Multi-Housing Program has spread to nearly 2,000 cities in 44 U.S. states, five Canadian Provinces, Mexico, England, Finland, Japan, Russia, Malaysia, Nigeria, Afghanistan, and Puerto Rico. Australia has expressed interest in adopting the program.



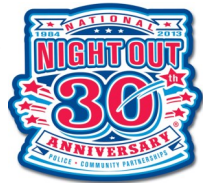
The program consists of three phases that must be completed under the supervision of the local police department. Property managers can become individually certified after completing training in each phase and the property becomes certified upon successful completion of all three phases. The anticipated benefits are reduced police calls for service, a more stable resident base and reduced exposure to civil liability.

The Colorado Springs Police Department has been working with the International

Crime Free Association to bring the Crime Free Multi-Housing Program to apartment communities in Colorado Springs. The program's motto is "Keep Illegal Activity Off Rental Property."

- ◆ National Association of Town Watch (NATW) is a non-profit organization dedicated to the development and promotion of various crime prevention programs including neighborhood watch groups, law enforcement agencies, state and regional crime prevention associations, businesses, civic groups, and individuals devoted to safer communities. Since 1981, NATW continues to serve thousands of members across the nation.

The introduction of National Night Out (NNO) "America's Night Out Against Crime" in 1984 began an effort to promote involvement in crime prevention activities, police/community partnerships, neighborhood camaraderie and send a message to criminals informing them that neighborhoods are organized and fighting back. NATW's NNO Program culminates annually on the first Tuesday of August (and the first Tuesday of October in Texas.)



NATW's Executive Director, Matt Peskin, introduced National Night Out in 1984. The first NNO took place on Tuesday, August 7, 1984. That first year, 2.5 million Americans took part across 400 communities in 23 states. NNO now involves over 37 million people and 15,000 communities from all 50 states, U.S. territories, Canadian cities, and military bases worldwide.

The traditional "lights on" campaign and symbolic front porch vigils turned into a celebration across America with various events and activities including, but not limited to: block parties, cookouts, parades, visits from emergency personnel, rallies and marches, exhibits, youth events, safety demonstrations and seminars in effort to heighten awareness and enhance community relations.



NNO is a great opportunity for communities to promote police/community partnerships, crime prevention, and neighborhood camaraderie and represents the spirit, energy and determination to help make neighborhoods safer.



FALCON DIVISION

Commander Rafael Cintron



Opened in 1989
Serves approximately
96,552 citizens
Covers approximately
46 square miles

7850 Goddard Street
Colorado Springs, CO 80920
Phone: (719) 444-7240

COMMUNITY RESPONSE

During 2013, Falcon officers responded to a variety of calls for service. The following are just a few examples of the different types of calls:

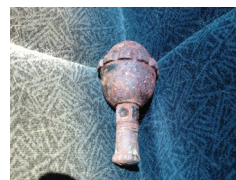
- ♦ On June 11 in the early afternoon hours, a call for service was received by the Colorado Springs Police Department (CSPD) to assist the El Paso County Sheriff's Office with traffic control at a grass fire. When the first Falcon Division CSPD officers arrived at the scene, it soon became apparent that the fire was much larger and dangerous than first reported. The grass fire turned out to be the Black Forest Fire and required a coordinated effort from numerous agencies including the CSPD.

Sergeant Mark Chacon responded to the scene and quickly assumed incident command for the CSPD. He recognized the immediate threat to human life and requested additional resources to conduct evacuations. During the initial stages of the fire, he coordinated the efforts of eight separate evacuation teams. Sergeant Chacon also understood the need for providing quick escape routes and fast access for first responders and assigned the traffic flow responsibility to Sergeant Paul Martinez.

Sergeant Martinez established six traffic

control points to assist with the evacuations and ensure scene security of the area. Sergeant Jeff Strossner was assigned to the staging area to coordinate the assignments and relief of CSPD personnel. The coordinated teamwork demonstrated by those sergeants, as well as the dedicated efforts of the responding officers, enabled rapid evacuations and minimized the loss of lives.

- ♦ On July 2, Falcon Division officers began an investigation at the Embassy Suites Hotel regarding a possible fraud situation by a male and female guests. Following the initial contact, officers suspected that the individuals may be involved in additional criminal activities and obtained a search warrant for their room. In addition to items commonly used for identity theft, officers also located 39 stolen credit cards, 1,000 pieces of stolen mail, hundreds of stolen checks, identification cards, and a firearm. The ensuing investigation yielded a discovery of over 200 victims and dismantled an elaborate criminal identity theft ring that had been active in the Falcon Division area.
- ♦ On July 23, a citizen arrived at the Falcon Substation and reported that she found two possible grenades that she had transported to the substation in her car. The Falcon Substation was evacuated and Goddard Street was shut down for a short period of time. Members from the CSPD's EOD and Fort Carson responded and were able to safely recover the items, determined to be grenades, from the vehicle.



- ♦ On July 30, Falcon Officer Joseph Prendez responded to Goose Gossage Park to investigate a report of gunshots in the area. Officer Prendez searched the area and located two individuals that matched the description of the suspects. As he approached the individuals and began to give them verbal commands, he quickly found himself engaged in a firefight. During the course of the firefight, the suspect that initially fired at Officer Prendez escaped on foot. Officer Prendez was able to take the second suspect into custody without injury. Officer Prendez was able to positively identify the shooter, who was arrested several days later for the charge of attempted murder.
- ♦ In 2013, the CSPD launched a new investigative tool for patrol officers. Dedicated laptop computers with internet access were placed at each substation, providing officers with a means to access social media websites to further their investigations. A standard operating policy was established providing guidelines for the use of social media in an investigation to include legal parameters. Officers have successfully used the computers to return lost property, search for people, and research items listed for sale that are stolen property.

TRAFFIC SAFETY

In 2013, members of the Falcon Division:

- ♦ Issued approximately 5,362 traffic citations
- ♦ Made 189 DUI arrests

Falcon officers conducted approximately 90 deployments to address traffic complaints, crime pattern areas, and conduct school zone enforcement. The 90 deployments resulted in 92 summonses issued in traffic complaint locations, 26 summonses issued in crime pattern areas, and 30 summonses issued in school zone enforcement locations.

CRIMINAL INVESTIGATIONS

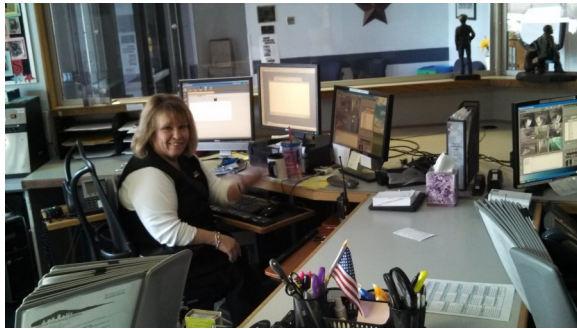
Throughout 2013, the Falcon Property Detective Unit worked diligently to solve multiple crimes and arrest offenders. Following are statistical results and narrative descriptions of some of the cases:

♦ Cases Assigned	347
♦ Cases Cleared	287
♦ Cases Unfounded	1
♦ Cases w/Exceptional Clearance	21
♦ Cases Closed -- No arrest	27
♦ Cases Still Open	11

- ♦ On May 7, Falcon Division officers responded to a business on Fillmore Street in reference to a burglar alarm. Upon arrival, the suspect(s) had already left the scene. Through the use of video surveillance at the business, officers were able to identify the suspect. The suspect had been previously arrested on a metal theft case. Detective Alan Marks was able to locate the suspect who was incarcerated at the Criminal Justice Center (CJC). Detective Marks interviewed the suspect at CJC while he was in custody. As a result of the interview, Detective Marks obtained a confession to the burglary of the business.
- ♦ On May 22, Investigation Unit detectives from the Falcon and Stetson Hills Division executed a search warrant at a residence on Trout Creek Pass in the Stetson Hills Division. Detectives also executed a 41.1 Order to collect a DNA sample from a suspect whose DNA was found at a burglary of a residence in the Falcon Division in November of 2012.

During the execution of the search warrant, detectives found guns in the suspect's possession and he was subsequently charged with Possession of a Weapon by a Previous Offender. Detectives also seized stolen property valued at approximately \$300,000 from his residence. After the suspect posted bond, he was re-contacted via a traffic stop and found in possession of additional stolen items, \$8,000 in cash, and approximately one ounce of methamphetamine.

Detective Chenoweth obtained a \$100,000 bond on the new charges and had the previous bond revoked. As a result of Detective Chenoweth's investigation, the suspect was arrested for additional crimes, including burglary and identity theft. He was linked to 41 burglaries in Colorado Springs and El Paso County and was sentenced to 30 years in prison.



Public Service Rep Judy Drake
working front desk at Falcon Division



Sergeant Paul Martinez
conducting a tour of
Falcon Division
for a cub scout troop



GOLD HILL DIVISION

Commander Pat Rigdon



Opened in 2006
Serves approximately
91,546 citizens
Covers approximately
44 square miles

955 West Moreno Avenue
Colorado Springs, CO 80905
Phone: (719) 385-2100

COMMUNITY RESPONSE

In 2013, the Gold Hill Division continued to focus on making downtown Colorado Springs a vibrant and safe environment for citizens and visitors alike. The Downtown Area Response Team (DART) was increased to include four officers that work daylight hours and four officers that work during the night. The day-time officers made quality of life issues their primary focus. Working closely with the volunteers monitoring the public safety cameras, they made numerous arrests for drinking in public as well as drug arrests. Many of these arrests were made in a concerted effort to help Acacia Park be more inviting to families. While the efforts around Acacia Park will continue, much progress was made. Many residents and business owners reported that the park was cleaner than it has been in years.



DART Officers Roberto Williamson and Erin Plant focus their efforts in the core of downtown

In the fall of 2013, officers also collaborated with business owners, other city agencies, and

the Downtown Partnership to enhance the cleanliness and safety of the Colorado Avenue bridge. CSPD had received numerous complaints that loitering issues and human waste were creating a problem for the students of the Paul Mitchell School who frequently used the stairs around the bridge to get to and from their vehicles. DART officers enlisted the help of the Homeless Outreach Team, City Traffic Engineering, and the Downtown Partnership to increase lighting in the area, erect "No Loitering" signs, and conduct enforcement to solve the problem. The area is now much safer for the students to use.

TRAFFIC SAFETY

The Gold Hill Division takes traffic safety seriously. Several initiatives were put in place in 2013 to enhance traffic safety including:

- ♦ Officers within the division make it a priority to conduct traffic enforcement at school zones and the top traffic accident locations.



Lt. Patty Feese engages with a citizen on a traffic stop

- ♦ School Resource Officers patrol their school's ingress and egress to keep students safe during the lunch period and before and after school. At Palmer High School, auto-pedestrian accidents have always been an issue. The officer assigned to Palmer High has worked with Traffic Engineering to have signs posted and other changes made to improve the safety of the students.



School Resource Officer Kyle Sack proactively patrols his school

- ◆ In the downtown area, high visibility DUI enforcement is paramount at night to keep citizens safe.
- ◆ Two Gold Hill officers are certified commercial vehicle inspectors and conduct approximately 70 commercial vehicle inspections per year to ensure those vehicles are safe to be on the roadways.

Officers are committed to a standard of excellence with regard to the quality of life the community deserves and to keeping citizens safe from injury.



Officer Doug Grimmatt takes time away from his normal duties to teach an elementary school class

CRIMINAL INVESTIGATIONS

In April, Officers Erin Plant and Will Giannini were dispatched to the Walmart on 8th Street for an in-progress fraud call involving the use of counterfeit money. Upon arrival, they searched the area and located a suspect attempting to hide a backpack behind a tree. After obtaining consent to search the backpack, they located material used in creating counterfeit money. As the investigation continued, they found at least three businesses that were also victims. An interview with the suspect led to a search warrant being executed at the suspect's home where three other suspects were located, together with computers and printers used in printing the fake money. Ultimately, over \$3,000 worth of counterfeit bills were recovered.

In September, Officer Judd Tyson initiated a criminal investigation regarding a theft which quickly expanded into forgery, fraud and criminal impersonation. Officer Tyson identified nearly 20 local businesses and contractors that had done work on the suspect's residence and were never paid. The total amount of losses to the businesses was in excess of \$108,000. As the investigation continued, it

revealed a 30-year crime spree that spanned four states and even included federal violations of tax evasion and defrauding a financial institution. Search warrants at the suspect's residence revealed a multitude of physical evidence that ultimately led to the arrest of the suspect. The investigation was a great example of collaboration with outside units and other agencies to produce a successful outcome.

The Citywide Motor Vehicle Theft Task Force is assigned to the Gold Hill Division. This team was formed in 2013 to combat a rise in motor vehicle theft. The group utilized a variety of techniques in order to focus on prolific offenders. The team was responsive to patrol officers and was called out to help in numerous investigations where they assisted in surveillance of suspects, recovery of property, and interviewing of suspects and victims. As a result of their efforts, the unit cleared 287 cases in 2013. Citywide, CSPD recovered 1,191 vehicles that were reported stolen.



Detective Owen Scott completing paperwork on a Motor Vehicle Theft investigation



SAND CREEK DIVISION

Commander Kirk Wilson



Opened in 1989

Serves approximately
87,232 citizens

Covers approximately
43 square miles

4125 Center Park Drive
Colorado Springs, CO 80916
Phone: (719) 444-7270

Impact Team

The Patrol Bureau Impact Team was primarily assigned to the Sand Creek Division. The Impact Team's primary objective was working the Fountain and Chelton area and supporting the crime prevention efforts being done at that location. The project has certainly been a success and is best illustrated by the dramatic drop in calls for service received monthly for the target area. In January 2012, the Fountain and Chelton area was generating on average over 300 calls for service a month. By December 2013, those calls steadily declined and now average below 250 calls for service a month. The Impact Team was responsible for clearing numerous pattern property crimes, recovering over 50 stolen vehicles, and positively impacting the quality of life for the residents around Fountain and Chelton. The Impact Team also assisted with deployments in the area of Monterey and Circle, Platte and Murray, University and Airport, and with Metro Vice, Narcotics and Intelligence deployments throughout the city.

COMMUNITY RESPONSE

Spirit of the Springs Rally

Mayor Steve Bach hosted the Spirit of the Springs Summer Rally on September 6 in the field between the Southeast YMCA on Jet Wing Drive and Sierra High School. The entire community was invited to attend the free

event. The celebration included stage performances, interactive booths, children's activities, food and more. Attendees were encouraged to dress in their best "Colorado Spirit" attire. The Fountain and Chelton Partnership Group unveiled their new logo and had an interactive booth at the rally.



Fountain and Chelton Partnership

In 2012, a couple of apartment managers approached the Colorado Springs Police Department (CSPD) with a request to coordinate a meeting together with stakeholders in the area of Fountain and Chelton in order to discuss issues in that area and share ideas about how to reduce crime and improve quality of life in the area.



The Fountain and Chelton Partnership is now a 501(c)(3) non-profit corporation in the State of Colorado. The group is focused on improving quality of life in southeast Colorado Springs. Currently the Fountain and Chelton Partnership consists of business owners, property managers, residents, police, and code enforcement. So far the group has reached out to and received assistance from the Fire Department, Utilities, and the Colorado Department of Transportation.

Neighborhood Surveys

In an effort to learn more about the Fountain and Chelton Neighborhood directly from the people who live there, the Colorado Springs Police Department, with cooperation and input from the Fountain and Chelton Partnership, developed a neighborhood survey form. The survey consisted of 28 questions for residents

to answer and return to CSPD for review. The questions were related to crime, safety, and quality of life in the neighborhood. Residents completing the survey had a chance to win a \$100 Walmart Gift Card. Working in partnership with the community to improve safety and quality of life is important to the CSPD and these surveys are a big part of making that happen. The surveys were distributed in English and Spanish and special arrangements were made to translate the survey into a couple of other languages.

Creek Enforcement Team

The Sand Creek Division established a Creek Enforcement Team (CET) which is comprised of two to three officers from the division. Different officers were rotated through the team every two months to provide multiple opportunities. The CET was utilized to address pattern crime issues, hot spot locations, and special requests from citizens. Their deployments included Deerfield Hills, Platte and Murray, the Knob Hill area, and Chapman Drive area. The CET accounted for 132 traffic summons, 40 felony arrests, 60 misdemeanor arrests, and numerous citizen and suspect contacts.

TRAFFIC SAFETY

School Zone Enforcement

At the beginning of the 2012-2013 school year, and during the fall of 2013, Officer Randy Blackburn was assigned to work with the Motors Unit in a cooperative effort to address elementary school zone issues in order to enhance student safety. While members of the Motors Unit were assigned specifically to elementary schools across the city, they did not have enough resources in their unit to address all of the schools. As such, each division was responsible for focusing on a number of schools within their division to contribute to these efforts. During this time-frame, Officer Blackburn built a rapport with points of contacts for approximately 18 schools. It is through these contacts that Officer Blackburn coordinated efforts with shift officers and Community Service Officers (CSOs) to address such issues as traffic

speeds, parking enforcement, security, as well as working with the CSFD to address fire lane violations. A couple examples of successful efforts include working with James Irwin Charter School and CDOT to address school crossing safety concerns at Powers Boulevard and Astrozon Boulevard. As a result, school officials have agreed to conduct a survey that is required by CDOT to determine what additional student safety measures should be implemented at that location. A second example involves officers working with Atlas Prep Charter School to implement crossing guards at two locations that directly affect the school. CSPD is committed to conducting a proactive cooperative effort with all schools to enhance student safety.

Arrest from Traffic Stop

On June 8, Sand Creek Enforcement Team members Officer Drew Jeltres and Officer Chris Brown made a traffic stop and the driver was found to have four felony warrants for Identity Theft. During a subsequent search of the vehicle, Officers Jeltres and Brown recovered numerous identification cards that were later determined to be stolen. Officers Jeltres and Brown also located a thumb drive in the suspect's purse containing hundreds of scanned checks and tax documents not belonging to her. Officers Brown and Jeltres then began a two-week long investigation proving the suspect was currently part of a large identity theft ring consisting of multiple suspects and addresses within the City of Colorado Springs. The investigation identified at least 152 victims, many of whom did not know their identity had been stolen. Subsequently, the officers executed two search warrants leading to the recovery of hundreds of items of evidence and the existence of a large identity theft ring operating in Colorado Springs. Evidence confirmed the group was responsible for hundreds of thefts from vehicles, motor vehicle thefts, home burglaries, and storage locker burglaries within the city. To date, the suspects have been charged with over 500 felony counts related to identity theft with additional charges still pending.

CRIMINAL INVESTIGATIONS

Sand Creek Investigations Unit

The unit for 2013 consisted of three property crimes investigators and two metal theft detectives. In the spring of 2013, the investigations sergeant position was reinstated in the Sand Creek Division. Also during 2013, Sand Creek patrol provided one additional officer for the majority of the year and one light duty officer for the last half of the year to supplement staffing of the Investigations Unit. Investigators have cleared a large number of pattern cases, and in working closely with the DA's Office, have been able to get higher than usual sentences for the people they have arrested and were subsequently prosecuted.

University Drive Burglary Pattern

On December 5, officers with the Sand Creek Division, along with the citywide Impact Team, were dispatched to a burglary in progress. During the call for service, officers located a stolen van that was a potential suspect vehicle involved in the burglary. Officers discovered a large amount of jewelry and other items in the van. Through follow up, an address was identified where the suspects in this burglary were frequenting. On December 6, Impact Team officers conducted surveillance of this address and observed several suspects leaving the residence and driving away. When probable cause was obtained for a traffic stop, the vehicle was stopped and officers contacted three juvenile and two adult suspects. A search of the vehicle revealed three handguns, one of which had been reported stolen in a recent burglary. With this information, the Impact Team officers asked for additional resources in completing the investigation. Detectives responded and worked with the Impact Team officers to interview the suspects and further this case. The follow-up conducted by all lasted through the night and into the following day. Detectives and officers applied for and were granted two additional search warrants. This investigation ultimately resulted in the clearance of over 20 burglary cases involving the theft of jewelry and firearms and the arrests of three adults and three juveniles.

Metal Theft

From August 2 through September 9, an emerging pattern of burglaries was discovered where new stainless steel appliances were being taken from vacant homes. During this investigation, metal theft detectives identified two suspects. Utilizing electronic tracking devices, detectives put together a case and arrested two people for their involvement in stealing these appliances. In all, the two suspects were charged in 42 burglaries, five felony thefts, and three motor vehicle thefts, with a total loss at approximately \$100,000. Since that time, one of the suspects has already entered a guilty plea to all charges and will be sentenced to 10 to 30 years in the Department of Corrections.



STETSON HILLS DIVISION

Commander Fletcher Howard



Opened in 2004
Serves approximately
157,358 citizens
Covers approximately
59 square miles

4110 Tutt Boulevard
Colorado Springs, CO 80922
Phone: (719) 444-3140

COMMUNITY RESPONSE

Volunteers

Stetson Hills utilizes volunteers in a wide variety of areas. There are volunteers working in the Property Crimes Unit conducting fingerprinting, assisting with computer-related issues, collecting and confiscating signs from city property, and relocating the speed enforcement trailer.

Citizen Advisory Committee

Kathy Dykstra and Janelle Smith are two volunteers who conduct tours of the Stetson Hills substation. They provide a valuable service and are a great community relation tool. By utilizing volunteers instead of officers, it frees up officer's time. In 2013, Kathy and Janelle completed over 35 tours of the Stetson Hills substation for community groups requesting tours.

Janelle Smith is the Chairperson for the Citizen Advisory Committee for the 2013-2014 calendar years and is instrumental in getting volunteer participation in community-wide events.

TRAFFIC SAFETY

Traffic Enforcement

In 2013, Stetson Hills officers issued 8,027 traffic citations with a patrol workforce of approximately 53 officers. Stetson Hills officers made approximately 413 DUI arrests. The division started utilizing Data-Driven Approaches to Crime and Traffic Safety (DDACTS) deployments to suppress criminal activity in "hot spot" areas, which were identified during the monthly division problem solving meetings. Officers have conducted seven deployments to address traffic complaints and chronic traffic violation locations.

Problem Solving Efforts

All officers are currently utilizing a database to track all proactive problem solving efforts. During the first half of the year, division personnel focused their problem solving efforts primarily in three areas: School Zone Enforcement, Fugitive Apprehension, and Problem-Oriented Policing/Directed Activity.

School Zone Enforcement

Shift 1 supervisors track school zone enforcement for each of the 24 elementary and middle schools located within the division. Officers are assigned to work school zones during designated deployments, as well as proactive policing efforts.

CRIMINAL INVESTIGATIONS

Fugitive Apprehension

This past year, Shift 3 supervisors tracked the divisional proactive efforts to apprehend individuals with known outstanding warrants. This project concentrated only on tracking proactive results and not those found to have warrants during calls for service.

In 2013, the division tracked 478 warrants, resulting in 50 felony, misdemeanor, and traffic arrests warrants cleared.



Drugs seized on a traffic stop



Pounds of drugs seized at suspect's apartment and approx. \$16K in cash

In 2013, the Colorado Springs Police Department recognized the need for a specialized position to better serve the many retail stores in the city whose theft losses were exorbitant (many millions of dollars annually). Detective Frederic was the department's liaison with the existing Retail Shoppers Association (RSA) to work on the prolific thefts from stores.

Working with the major stores in the city such as Home Depot, Lowe's, Target, Walmart, Sears, and others, the RSA was reformed into the southern chapter of the Colorado Organized Retail Crime Alliance (COORCA) and CSPD Detective Frederic was placed on the board as secretary. Since then, Detective Frederic has been a guest speaker around the state as a recognized expert in Organized Retail Crime. Several large organized theft or shoplift rings have been identified and broken up due to the emphasis in this field of investigations.

Another major way that CSPD has connected with the community is through the implementation of online crime reports. Detective Frederic was placed in charge of the administrative portion of working with a third party vendor and identifying which crimes could be reported over the Internet. In 2013, 4,916 reports were received over the Internet, saving approximately 7,374 person-hours (or four extra full-time officers) that would have been needed to take the reports.

For the last two years, Detective Mark Garcia has been assigned to the Stetson Hills Investigations Unit and is responsible for property crimes investigations. He has investigated

hundreds of cases during that time with some incidents having been committed by the same suspect, resulting in multiple case clearances.

In the latter half of 2012, Stetson Hills Property Crimes Investigators learned through several reliable sources that a business called Just Computers was trafficking in stolen gift cards and fencing merchandise stolen from area retail stores. In November 2012, Detective Garcia was assigned to lead the investigation. Over the course of the next five months, Detective Garcia coordinated a very complex investigation related to Colorado's Organized Crime Control Act for theft and money laundering.

During the investigation, Detective Garcia attended weekly meetings to coordinate the flow of information with numerous involved entities, including area law enforcement agencies, the DA's Office, Loss Prevention Officers from several retail sales stores, and the Strategic Information Center.

Detective Garcia worked with Regional Loss Prevention Officers and undercover detectives to introduce merchandise and gift cards into the store that the store employees thought to be stolen. During this intensive investigation, Detective Garcia wrote five arrest warrants and 17 Search Warrants or Court Orders for Production of Records. Detective Garcia learned that Just Computers made over \$1.3M selling laundered gift cards and stolen merchandise on eBay.

Ten search and five arrest warrants were simultaneously executed on March 22, 2013 with the assistance of almost 100 individuals from various entities. Stolen merchandise valued at \$119,363 was recovered.



Retail sales merchants have noticed a dramatic reduction in shoplifts, which had hit an all-time high in the Pikes Peak Region. Through Detective Garcia's efforts, our organization was able to bring down one of the largest organized racketeering rings in the State of Colorado. As of this writing, the case has gone to trial in the El Paso County Fourth Judicial District Court. Because of his vast knowledge of the case, the prosecuting attorney has requested that Detective Garcia sit 2nd Chair at the prosecution table.

In November 2013, the Stetson Hills Patrol Division hosted the first of several Active Shooter Scenario training sessions. On-duty patrol officers were dispatched to a training scenario at a local church. On scene, they were stripped of live weapons and re-issued training weapons and pre-staged vehicles. With their training equipment, officers responded into the church to the sound of simulated gunshots. Responding officers discovered a smoke machine



simulating an irritant gas, 72 volunteer role players, some with makeup to mimic injuries simulating a mass casualty incident, and two suspects that were actively assaulting victims. During the scenario, two coordinators followed the participating officers while

three additional safety officers were performing various tasks in order to maintain a safe environment for all. The training coordinators received positive feedback from the participants, including many comments of "The best training I've ever had."



training opportunity, which has helped to enhance the abilities of our officers.



Due to the success of this initial training, active shooter training will continue on a quarterly basis in 2014. This scenario-based training utilizes CSPD cadets, on-duty officers, and CAPS volunteers. The amazing support from our volunteers has resulted in a low cost



PUBLIC SAFETY COMMUNICATIONS CENTER

Manager Renee Henshaw

The Colorado Springs Public Safety Communications Center is responsible for answering 911 calls as well as non-emergency calls for police, fire, and medical services within the City of Colorado Springs. In addition, they also answer all 911 cell phone calls in El Paso County. In 2013, this amounted to over 660,000 total incoming phone calls, 277,923 of which were received on the 911 line and 384,022 received on the non-emergency line.

Allotted staffing is comprised of 37 Emergency Response Technicians (ERTs), 44 Public Safety Dispatchers (PSDs), one Training Coordinator, one Audio Specialist, six supervisors, and one manager. The center operates under a 24/7 flexible staffing module that allows for higher staffing levels during peak call volume times. Staffing issues continued to affect the Communications Center in 2013. The training program is extensive and generally takes 4-6 months for an ERT and roughly 9-12 months for a PSD to be working independently. The nature of the work done in the Communications Center necessitates a high level of commitment to training for its employees.

During the month of April, the Communications Center celebrates National Telecommunicator Week. The Telecommunicators of the Year for 2013 were ERT Dana Heckman and PSD Ardelle Grima. PSD Heather Highfield was awarded the Walt Mercer Morale Award and the Kathy Fiorillo Leadership Award went to PSD Joscelyn Trenker.



Dana Heckman



Ardelle Grima



Heather Highfield



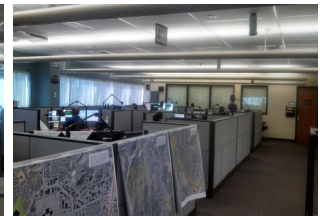
Joscelyn Trenker

Each of these employees were recognized by their peers for their commitment to profession-

alism, excellence, teamwork, and leadership.

May 2013 saw a change in leadership as Public Safety Communications Manager Tina Young retired after 27 years of service. Renee Henshaw was promoted from within and is the current Public Safety Communications Manager.

For the second year in a row, summertime brought a devastating fire to our region. The Black Forest Fire was followed by severe flooding conditions. The Communications Center was again tasked with working under extraordinary circumstances. Each and every employee continued to show their dedication, excellence, and professionalism in a crisis situation.



In November 2013, the Communications Center applied for reaccreditation with the International Academy of Emergency Dispatch. This process is voluntary and must show compliance with the Academy's "20 Points of Excellence." The application was approved and the center retained its status as an Accredited Center of Excellence for another three years. The Communications Center has held this impressive title since January of 1998. Employees continue to work hard in between accreditations making sure to maintain their protocol compliance scores and keep up with all of the continuing education and training required for reaccreditation.

The Colorado Springs Public Safety Communications Center continues to be a leader in the industry by demonstrating its dedication to excellence. It is committed to quality and responsive service to the citizens of Colorado Springs and looks forward to the emerging technologies coming in 2014.



COLORADO SPRINGS POLICE DEPARTMENT